



ECU
TRUCKING

An ECU Worldwide Company

Online User Guide

2024

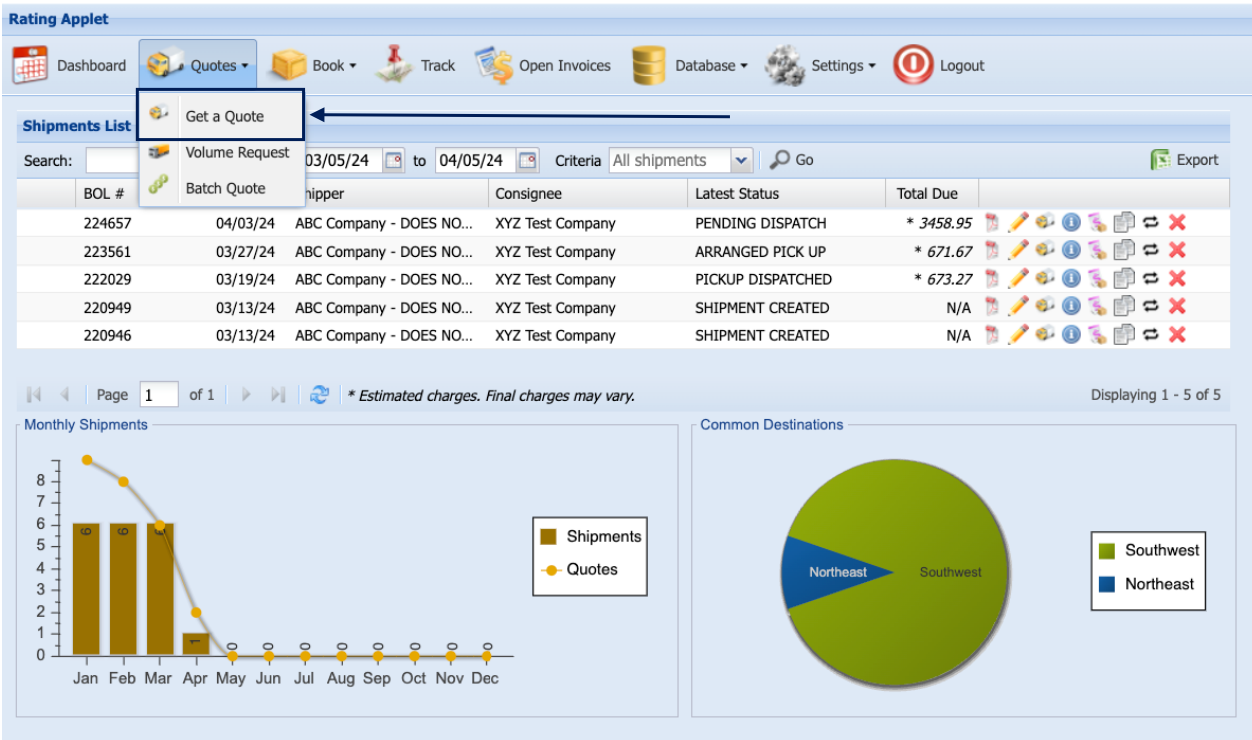
www.ecutrucking.com

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LTL Quoting and Booking

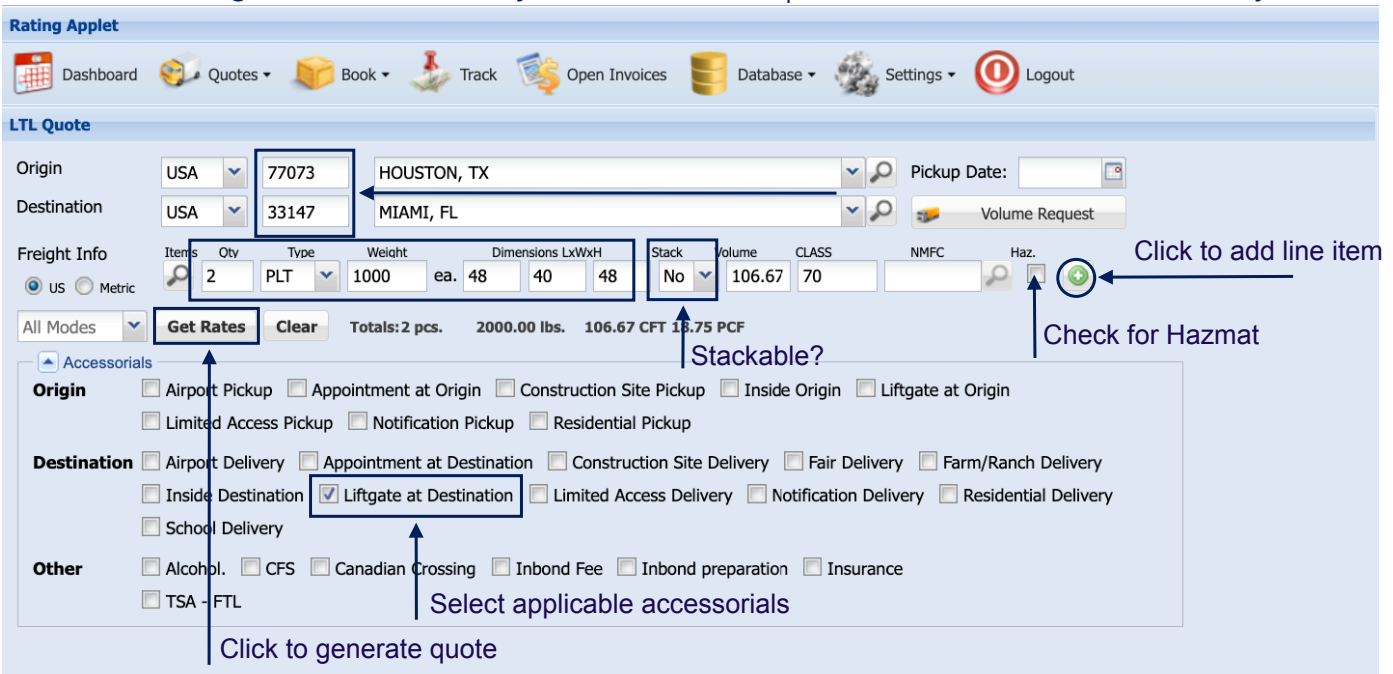
Step 1: Select the Quotes dropdown menu and click "Get a Quote"



The screenshot shows the 'Rating Applet' interface. At the top, there is a navigation bar with icons for Dashboard, Quotes, Book, Track, Open Invoices, Database, Settings, and Logout. Below this, the 'Shipments List' section is visible. A dropdown menu is open under the 'Quotes' icon, showing options: 'Get a Quote', 'Volume Request', and 'Batch Quote'. An arrow points from the 'Get a Quote' option to the 'Get a Quote' button in the 'Shipments List' table. The table has columns: BOL #, Shipper, Consignee, Latest Status, and Total Due. It lists several shipments with their respective details. Below the table, there are two charts: 'Monthly Shipments' (a bar and line chart) and 'Common Destinations' (a pie chart showing Southwest and Northeast). The page is displaying 1 of 5 items.

Step 2: Enter zip codes, product information, and generate quote

Note: LTL Pricing is based on density. No NMFC is required and class with automatically calculate.



























The screenshot shows the 'LTL Quote' form. It has fields for Origin (USA, 77073, HOUSTON, TX) and Destination (USA, 33147, MIAMI, FL). There is a 'Pickup Date' field and a 'Volume Request' button. Below these are 'Freight Info' fields: Items (2), Qty (PLT), Type (1000), Weight (ea. 48), Dimensions (40 x 48), Stack (No), Volume (106.67), CLASS (70), NMFC, and Haz. A green plus icon in a circle is next to the Haz field, with an arrow pointing to it and the text 'Click to add line item'. Below the 'Freight Info' fields are 'Accessories' sections for Origin, Destination, and Other. The 'Destination' section has 'Liftgate at Destination' checked. There are arrows pointing to the 'Get Rates' button, the 'Liftgate at Destination' checkbox, and the 'Haz' field with labels: 'Click to generate quote', 'Select applicable accessories', and 'Check for Hazmat' respectively. The 'Stack' dropdown is labeled 'Stackable?'. The 'Get Rates' button is labeled 'Click to generate quote'. The 'Liftgate at Destination' checkbox is labeled 'Select applicable accessories'. The 'Haz' field is labeled 'Check for Hazmat'.

Step 3: Save Quote or Select Carrier for Booking

Rating Applet

Dashboard Quotes Book Track Open Invoices Database Settings Logout

Carrier	Service Level	Transit	Total	
 AAA Cooper ★★★★★	Less than Truckload ⚠️ On Time Pick up: 79.86% On time Delivery: 65.38% TSA CARRIER **Liftgate restrictions apply: Max 55"x55"x55"***	1	130.27	  
 South Eastern Freight Lines ★★★★★	Less than Truckload ⚠️ On Time Pick up: 79.47% On time Delivery: 76.49% TSA CARRIER **Liftgate restrictions apply: Max 60"x48"x72"***	1	150.77	  
 Averitt Express ★★★★★	Less than Truckload ⚠️ On Time Pick up: 83.45% On time Delivery: 85% TSA CARRIER	1	192.72	  
 Estes Express Lines ★★★★★	LTL Standard Transit ⚠️ On Time Pick up: 79.71% On time Delivery: 53.56% TSA CARRIER	1	196.00	  
 XPO Logistics ★★★★★	Less than truckload ⚠️ On Time Pick up: 78.50% On time Delivery: 66.42% TSA CARRIER	1	221.79	  
 Tforce Freight Dim ★★★★★	TForce LTL ⚠️ On Time Pick up: 73.29% On time Delivery: 55.06% TSA CARRIER	1	232.35	  

Annotations: "Service Rating" points to the star rating. "Total Charges" points to the Total column. "Save Quote" points to the quote icon. "Book Shipment" points to the book icon.

Step 4: Booking a Shipment – Enter Shipper/Consignee Details and Reference Numbers

Rating Applet

Dashboard Quotes Book Track Open Invoices Database Settings Logout

Book a Shipment

Shipment Mode: LTL

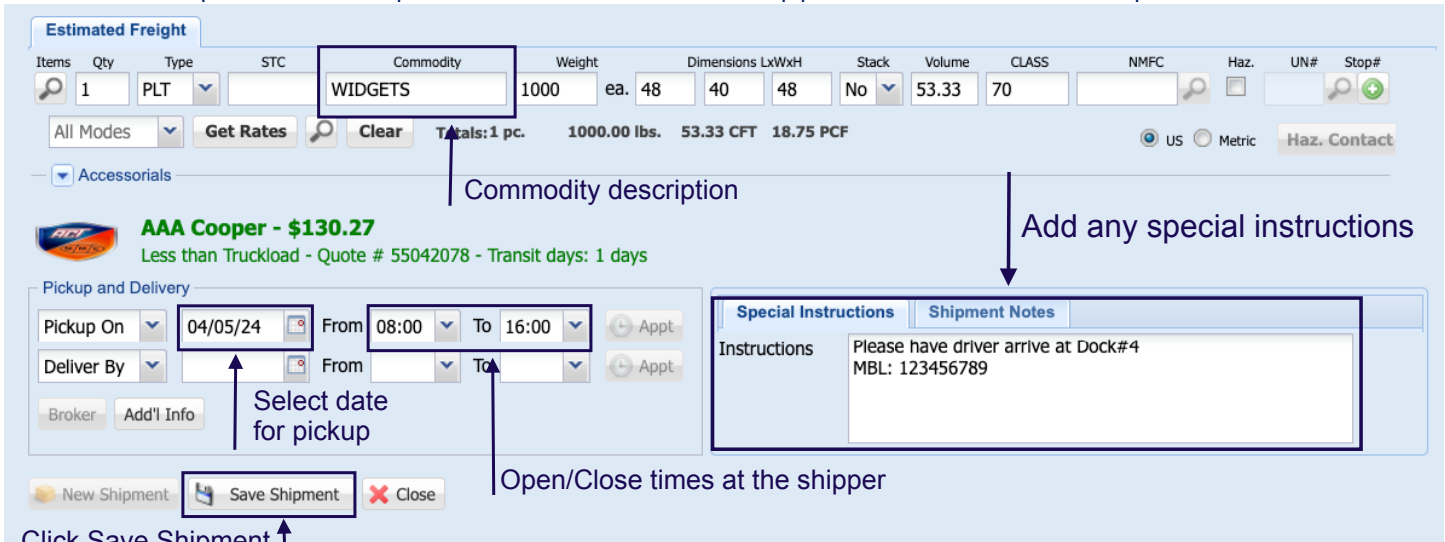
Origin and Destination: Enter Address and Contact Info

Enter your internal file number

Shipper	Consignee	Bill To
XYZ CFS STATION	ABC Shipper Co	Doug Cumming TEST USER
Reference# MIA/123/4567		MIA123456789
Address: 4321 CENTER STREET	Address: 1234 MAIN STREET	Address: 1234 ENTER YOUR ADDRESS
City: HOUSTON, TX	City: MIAMI, FL	City: MIAMI, FL
Country: USA Zipcode: 77073	Country: USA Zipcode: 33147	Country: USA Zipcode: 33147
Phone: (833) 328-7447	Phone: (833) 328-7447	Phone: (555) 123-4567
Fax:	Fax:	Fax:
Email: jane@gmail.com	Email: john@gmail.com	Email: DOUGLASCUMMING@ECUWORLDWIDE.COM
Contact: JANE DOE	Contact: JOHN DOE	Contact: Douglas Cumming
Contact Ph.: (833) 328-7447	Contact Ph.: (833) 328-7447	Contact Ph.:
Update Save as new	Update Save as new	Update Save as new

Annotations: "Save to Address Book" points to the "Save as new" button in the Shipper section.

Select a Pickup Date and Open/Close Times at the Shipper and Click "Save Shipment"

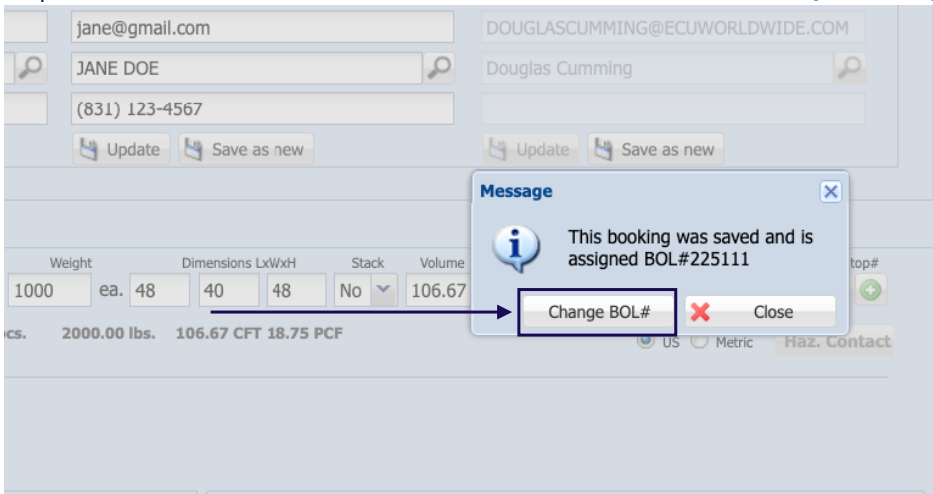


The screenshot shows the 'Estimated Freight' form. Annotations include:

- Commodity description:** Points to the 'Commodity' field containing 'WIDGETS'.
- Add any special instructions:** Points to the 'Special Instructions' tab, which contains the text: 'Please have driver arrive at Dock#4 MBL: 123456789'.
- Select date for pickup:** Points to the 'Pickup On' date field, which is set to '04/05/24'.
- Open/Close times at the shipper:** Points to the 'From' and 'To' time fields, which are set to '08:00' and '16:00' respectively.
- Click Save Shipment:** Points to the 'Save Shipment' button.

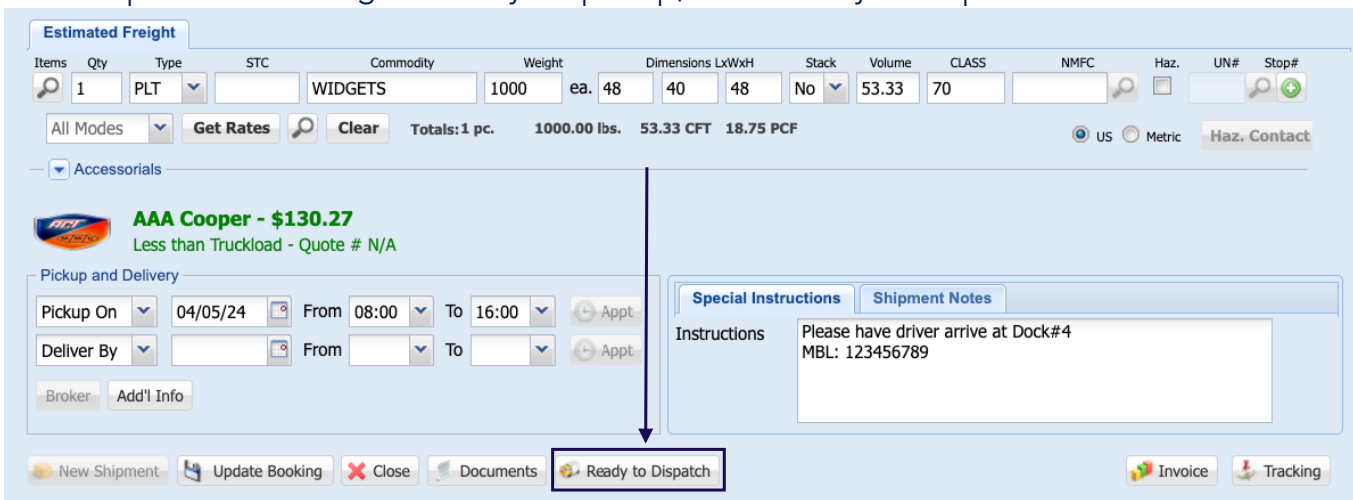
Other visible fields include: Items (1), Qty (1), Type (PLT), STC, Weight (1000 ea.), Dimensions (48x40x48), Stack (No), Volume (53.33), CLASS (70), NMFC, Haz., UN#, Stop#, All Modes, Get Rates, Clear, Totals (1 pc., 1000.00 lbs., 53.33 CFT, 18.75 PCF), US/Metric, Haz. Contact, Accessorials, AAA Cooper - \$130.27, Less than Truckload - Quote # 55042078 - Transit days: 1 days, Pickup and Delivery, Deliver By, Broker, Add'l Info, New Shipment, Save Shipment, Close.

(Optional Feature) You can customize the BOL number by clicking "Change BOL#"



The screenshot shows a 'Message' dialog box with the text: 'This booking was saved and is assigned BOL#225111'. Below the message is a button labeled 'Change BOL#'. The background shows the 'Estimated Freight' form with the 'Save Shipment' button highlighted.

Final Step: When the freight is ready for pickup, click "Ready to Dispatch"



The screenshot shows the 'Estimated Freight' form with the 'Ready to Dispatch' button highlighted. The form contains the same data as the previous screenshots, including the commodity 'WIDGETS', pickup date '04/05/24', and times '08:00' to '16:00'. The 'Ready to Dispatch' button is located at the bottom of the form, next to 'New Shipment', 'Update Booking', 'Close', 'Documents', 'Invoice', and 'Tracking'.

Print your bill of lading

Rating Applet

Dashboard Quotes Book Track Open Invoices Database Settings Logout

Shipments List

Search: From 03/05/24 to 04/05/24 Criteria All shipments Go Export

BOL #	Date	Shipper	Consignee	Latest Status	Total Due
225111	04/05/24	ABC Company - DOES NO...	XYZ Test Company	PICKUP DISPATCHED	* 182.60
224657	04/03/24	ABC Company - DOES NO...	XYZ Test Company	PENDING DISPATCH	* 3458.95
223561	03/27/24	ABC Company - DOES NO...			* 671.67
222029	03/19/24	ABC Company - DOES NO...			* 673.27
220949	03/13/24	ABC Company - DOES NO...			N/A
220946	03/13/24	ABC Company - DOES NO...			N/A


Message: Pickup Request successfully sent to carrier. Download BOL PDF OK

Monthly Shipments

Shipments Quotes

Southwest Northwest Southeast Northeast

Bill of Lading – Add your company logo (optional)

 **DEMO CUSTOMER**
1234 ENTER YOUR ADDRESS
MIAMI, FL 33147
Phone: (555) 123-4567

BOL# 225216 - Pickup# MIA 49872388
CARRIER: AAA Cooper
CARRIER PHONE #: (800) 633-7571
CARRIER QUOTE#: 0076558962
DATE: 04/05/24

CARRIER BILL OF LADING

PICKUP FROM:	DELIVER TO:	BILL TO THIRD PARTY:
ABC Shipper Co 1234 MAIN STREET MIAMI, FL 33147 Phone: (833) 328-7447 Contact: JOHN DOE - Ph.: (833) 328-7447 Pickup On 04/05/24 between 08:00 and 16:00 REF.#: N/A	XYZ Test Company 4321 CENTER STREET HOUSTON, TX 77073 Phone: (831) 123-4567 Contact: JANE DOE - Ph.: (831) 123-4567 REF.#: N/A	ECU Trucking 2401 NW 69TH Street MIAMI, FL 33147 Phone: (833) 328-7447 Contact Ph.: (833) 328-7447

SPECIAL INSTRUCTIONS:

MARKS AND NUMBERS:

- Reference #133141636 - Carrier Quote #0076558962

DESCRIPTION OF ARTICLES

QTY	TYPE	STC	HM	SHORT DESCRIPTION	LEN	WID	HGT	STACK	NMFC	CLASS	ACT WT
1	PLT			WIDGETS	48	40	48	-		70	1000
TOTAL:					1				VOLUME: 53.33 1000		
					IN			CFT LB			

FREIGHT CHARGES Prepaid () Collect () Third Party (X) **TOTAL FREIGHT COST:**

NOTE: (1) Liability Limitation for loss or damage on this shipment may be applicable. See 49 U.S.C §1470(c)(1)(A) and (B).
NOTE: (2) Commodities requiring special or additional care or attention in handling or stowing must be so marked and packed as to ensure safe transportation with ordinary care. See Sec. 2(a) of NMFC Item 366.

SECTION 7
Subject to Section 7 of conditions of applicable bill of lading, if this shipment is to be delivered to consignee, without recourse on the consignor, the consignor shall sign the following statement:
The carrier shall not make delivery of this shipment without payment of freight and all other lawful charges.
Per DEMO CUSTOMER

RECEIVED, subject to the classifications and lawfully field tariffs in effect on the date of issue of this Original Bill of Lading. The property described below, in apparent good condition, except as noted (contents and condition of contents of packages unknown), marked, consigned, and destined as indicated below, which said carrier being understood throughout this contract as meaning any person or corporation in possession of the property under the contract, agrees to carry to its usual place of delivery at said destination, if on its route, otherwise to deliver to another carrier on the route to said destination. It is mutually agreed, as to each carrier of all or any of said property over all or any portion of said route to destination, and as to each party at any time interested in all or any of said property, that every service to be performed hereunder shall be subject to the terms and conditions of the Uniform Domestic Straight Bill of Lading set forth (1) in Official, Southern, Western and Illinois Freight Classifications in effect on the date hereof, if this is a rail or rail-water shipment, or (2) in the applicable motor carrier classification or tariff if this is a motor carrier shipment. Shipper hereby certifies that he is familiar with all the terms and conditions of the said bill of lading set forth in the classification or tariff which governs the transportation of this shipment, and the said terms and conditions are hereby agreed to by the shipper and accepted for himself and his assigns.
THIS CARRIER CONFIRMS THEIR WORKERS COMPENSATION, AUTO LIABILITY AND CARGO COVERAGE IS CURRENT.

(COD) COLLECT ON DELIVERY: \$ **COD FEE TO BE PAID BY:**
☐ CHECK HERE IF COMPANY CHECK IS ACCEPTABLE ☐ SHIPPER ☐ CONSIGNEE

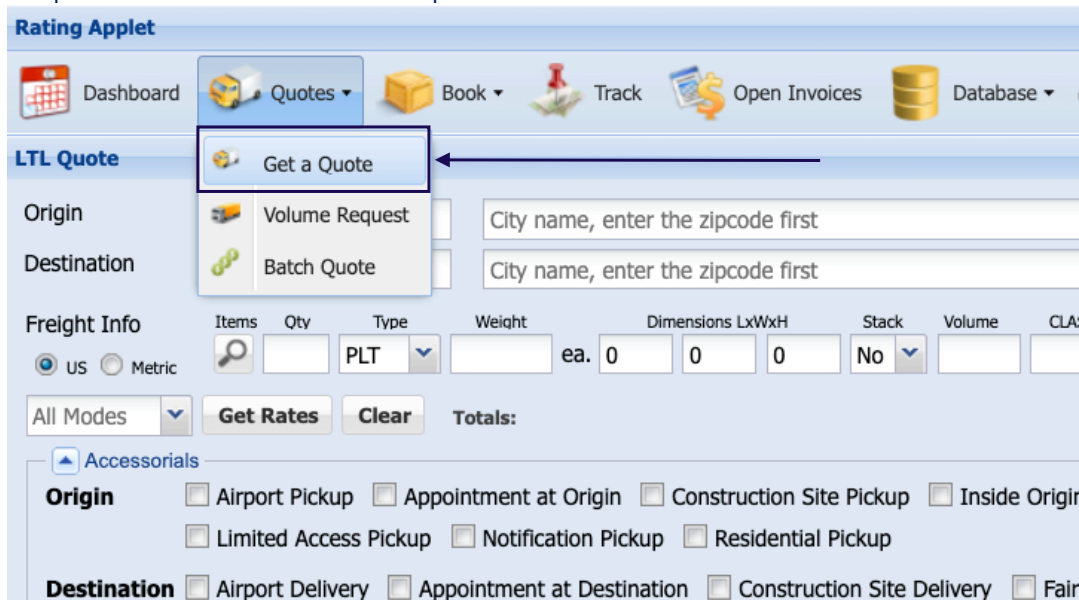
SHIPPER CERTIFICATION	CARRIER CERTIFICATION
This is to certify that the above named materials are properly classified, described, packaged, marked and labeled, and are in proper condition for transportation, according to the applicable regulations of the Department of Transportation. PER: _____ DATE: _____ AFFIX LABEL HERE	Carrier acknowledges receipt of packages and required placards. Carrier certifies emergency response information was made available and/or carrier has the DOT emergency response guidebook or equivalent document in the vehicle. PER: _____ DATE: _____ PIECES: _____ TRAILER: _____ CARRIER: _____

CONSIGNEE CERTIFICATION **CONSIGNEE:** _____ **DATE:** _____ ☐ DAMAGED ☐ GOOD CONDITION

FTL/Volume Quoting and Booking

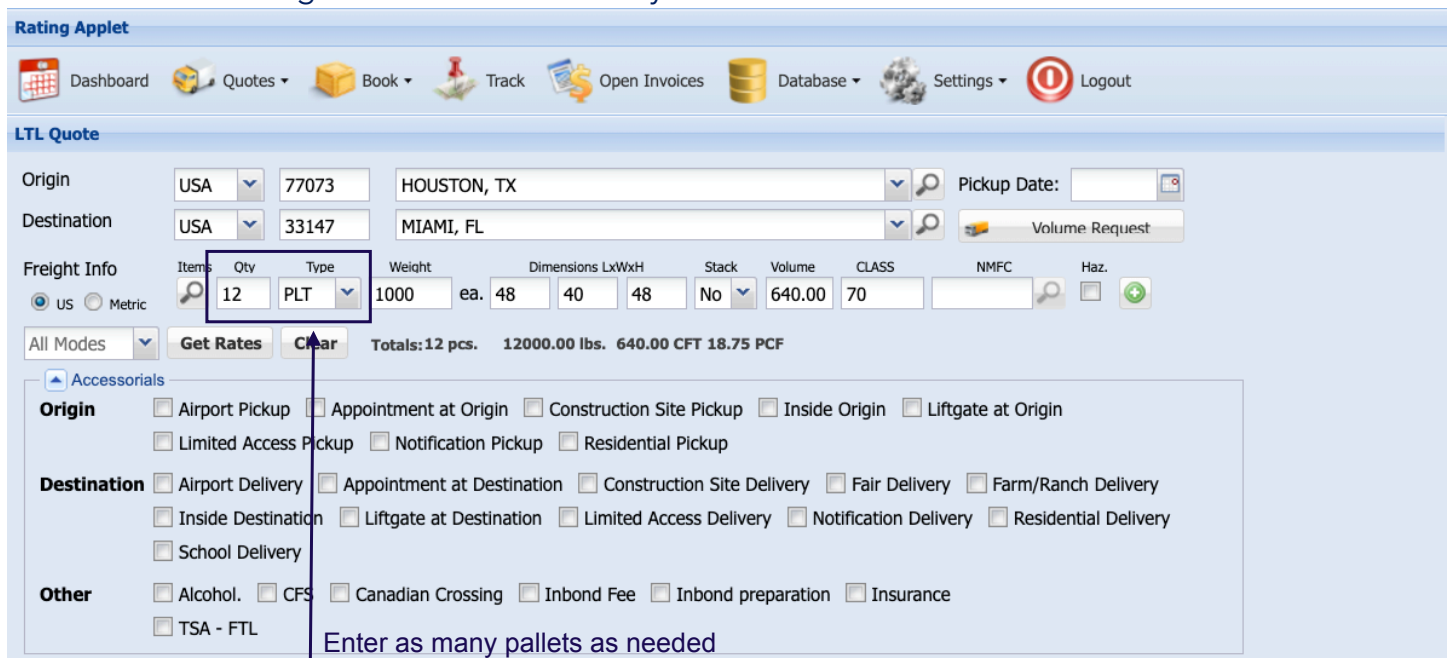
(Hint: Exact same process as LTL)

Step 1: Select the Quotes dropdown menu and click "Get a Quote"



The screenshot shows the 'Rating Applet' interface. At the top, there is a navigation bar with icons for Dashboard, Quotes, Book, Track, Open Invoices, and Database. Below this, the 'LTL Quote' section is active. A dropdown menu for 'Quotes' is open, showing 'Get a Quote' as the selected option. The form includes fields for Origin and Destination, both with placeholder text 'City name, enter the zipcode first'. The 'Freight Info' section has fields for Items, Qty, Type (set to PLT), Weight (ea.), Dimensions LxWxH (0, 0, 0), Stack (No), Volume, and CLASS. There are 'Get Rates' and 'Clear' buttons. Below the form, there is an 'Accessories' section with checkboxes for Origin and Destination services like Airport Pickup, Appointment at Origin, Construction Site Pickup, Inside Origin, Limited Access Pickup, Notification Pickup, Residential Pickup, Airport Delivery, Appointment at Destination, Construction Site Delivery, and Fair.

Step 2: Enter zip codes, product information, and generate quote. Feel free to input as many pallets as needed. Overlength fees will automatically be included.



The screenshot shows the 'Rating Applet' interface with the 'LTL Quote' section. The 'Origin' field is set to USA with zip code 77073 and city HOUSTON, TX. The 'Destination' field is set to USA with zip code 33147 and city MIAMI, FL. The 'Freight Info' section has 'Items' set to 12, 'Qty' set to 12, 'Type' set to PLT, 'Weight' set to 1000 ea., 'Dimensions LxWxH' set to 48, 40, 48, 'Stack' set to No, 'Volume' set to 640.00, 'CLASS' set to 70, and 'NMFC' set to 70. There are 'Get Rates' and 'Clear' buttons. Below the form, there is an 'Accessories' section with checkboxes for Origin and Destination services like Airport Pickup, Appointment at Origin, Construction Site Pickup, Inside Origin, Liftgate at Origin, Limited Access Pickup, Notification Pickup, Residential Pickup, Airport Delivery, Appointment at Destination, Construction Site Delivery, Fair Delivery, Farm/Ranch Delivery, Inside Destination, Liftgate at Destination, Limited Access Delivery, Notification Delivery, Residential Delivery, School Delivery, and Other services like Alcohol, CFS, Canadian Crossing, Inbond Fee, Inbond preparation, Insurance, and TSA - FTL. A text box at the bottom says 'Enter as many pallets as needed'.

Volume LTL and FTL rates displayed side by side.

Note: Any carrier that doesn't support the linear foot entered will drop off as an option.

Volume LTL





















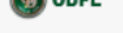



Volume LTL

Volume LTL

Rating Applet

Dashboard Quotes Book Track Open Invoices Database Settings Logout

LTL Quote

 SEFL VOLUME. 	Spot Quote On Time Pick up: 79.47% On time Delivery: 76.49% TSA CARRIER Valid for 7 days **Liftgate restrictions apply: Max 60"x48"x72"**	1	236.00	  
 ECU Trucking FTL	Truck Load Valid for 7 days	-	428.97	  
 ESTES Volume 	Volume and Truckload Basic On Time Pick up: 79.71% On time Delivery: 53.56% TSA CARRIER *Rate valid for 7 days* *Reimbursement for service failure will be suspended for Time Critical AM, Time Critical PM and Time Critical Window shipments	1	581.74	  
 Old Dominion 	Less than Truckload On Time Pick up: 100% On time Delivery: 100%	1	1615.63	  
 Old Dominion 	Guaranteed On Time Pick up: 100% On time Delivery: 100%	1	2019.54	  

For the largest shipments, only FTL rates will display

Rating Applet

Dashboard Quotes Book Track Open Invoices Database Settings Logout

LTL Quote



Origin: USA 77073 HOUSTON, TX Pickup Date:








Destination: USA 33147 MIAMI, FL

Freight Info: US Metric ea. Dimensions: 48 x 40 x 48 Stack: No Volume: 1280.0 CLASS: 70 NMFC: Haz:

All Modes Totals: 24 pcs. 24000.00 lbs. 1280.00 18.75 PCF CFT

Accessorials:

Rating finished  ☒ Show guaranteed ☒ Show Volume Length: 48 ft. Distance: 1,196 mi.

Carrier	Service Level	Transit	Total	  
 ECU Trucking FTL	Truck Load Valid for 7 days	-	3337.77	  

Booking an FTL shipment: Enter shipper/consignee details, input commodity description, select a date for pickup, and click "Save Shipment"


Rating Applet

Dashboard Quotes Book Track Open Invoices Database Settings Logout

Book a Shipment

Shipment Mode: LTL

Origin and Destination

Shipper	Consignee	Bill To 
XYZ CFS STATION	ABC Shipper Co	DEMO CUSTOMER
Reference#		123456789
More		
Address: 4321 CENTER STREET	1234 MAIN STREET	1234 ENTER YOUR ADDRESS
City: HOUSTON, TX	MIAMI, FL	MIAMI, FL
Country: USA Zipcode: 77073	USA Zipcode: 33147	USA Zipcode: 33147
Phone: (833) 328-7447	(833) 328-7447	(555) 123-4567
Fax:		
Email: jane@gmail.com	john@gmail.com	DOUGLASCUMMING@ECUWORLDWIDE.COM
Contact: JANE DOE	JOHN DOE	Douglas Cumming
Contact Ph: (833) 328-7447	(833) 328-7447	
Update Save as new	Update Save as new	Update Save as new

Estimated Freight

Items	Qty	Type	STC	Commodity	Weight	Dimensions LxWxH	Stack	Volume	CLASS	NMFC	Haz.	UN#	Stop#
12	PLT			WIDGETS	1000 ea.	48 40 48	No	640.00	70				

All Modes Get Rates Clear Totals: 12 pcs. 12000.00 lbs. 640.00 CFT 18.75 PCF US Metric Haz. Contact

Accessorial

ECU Trucking FTL - \$3337.77
Truck Load

Pickup and Delivery

Pickup On: 04/06/24 From: 08:00 To: 16:00 Appt
Deliver By: From: To: Appt

Broker Add'l Info

Special Instructions Shipment Notes

Instructions

Enter shipment information and click Save

New Shipment Save Shipment Close

When the freight is ready for pickup, click "Ready to Dispatch"

ECU Trucking FTL - \$3337.77
Truck Load - Quote # N/A

Pickup and Delivery

Pickup On: 04/06/24 From: 08:00 To: 16:00 Appt
Deliver By: From: To: Appt

Broker Add'l Info

Special Instructions Shipment Notes

Instructions

New Shipment Update Booking Close Documents Ready to Dispatch Invoice Tracking

Once we have received your booking instructions, we will schedule a driver for pickup and send BOL

Rating Applet

Dashboard Quotes Book Track Open Invoices Database Settings Logout

Shipments List

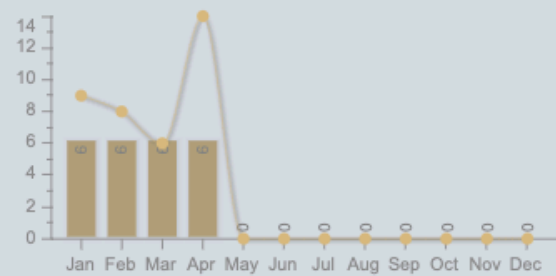
Search: From 03/06/24 to 04/06/24 Criteria All shipments Go Export

BOL #	Date	Shipper	Consignee	Latest Status	Total Due	
225217	04/06/24	XYZ CFS STATION	ABC Shipper Co	PENDING DISPATCH	* 3337.77	
225216	04/05/24	ABC Shipper Co	XYZ Test Company	OUT FOR DELIVERY	* 248.03	
225215	04/05/24	ABC C	DOES NOT	CURRENT CREATED	* 290.27	
225117	04/05/24				* 130.27	
225111	04/05/24	ABC C			* 182.60	
224657	04/03/24	ABC C			* 3458.95	


Page 1 of 1

Displaying 1 - 10 of 10

Monthly Shipments



Regional Distribution



Message

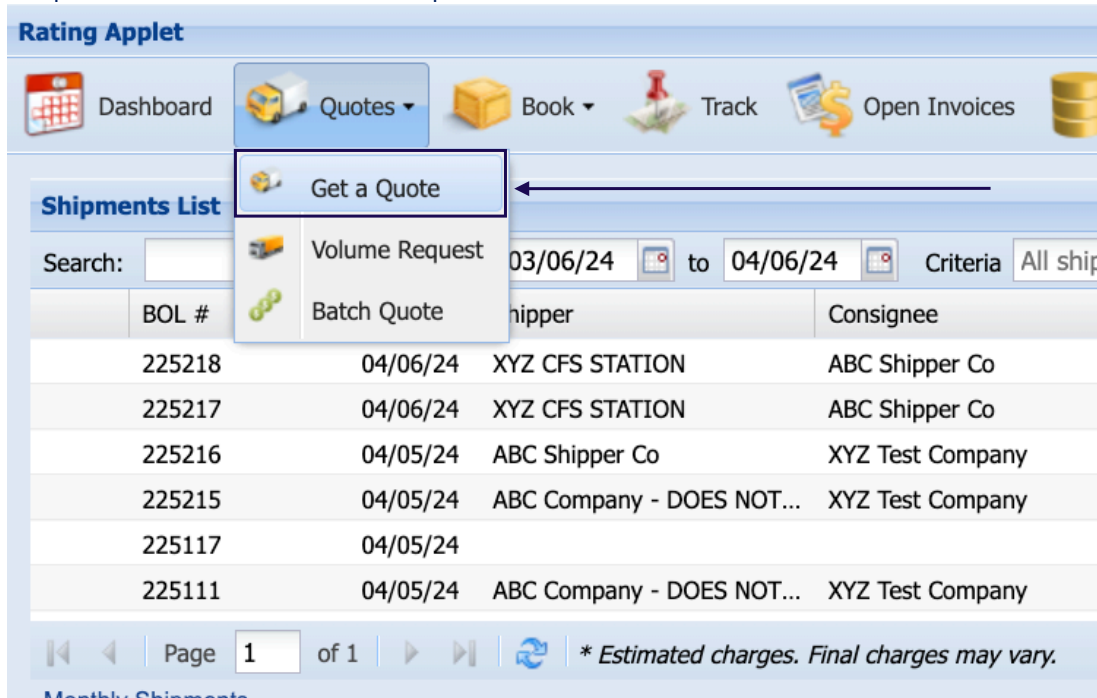
The shipment #225217 has been set as pending to dispatch.

OK

Drayage Quoting

Quotes also available via email at drayage@ecutrucking.com

Step 1: Select the Quotes dropdown menu and click "Get a Quote"



Rating Applet

Dashboard Quotes Book Track Open Invoices

Shipments List

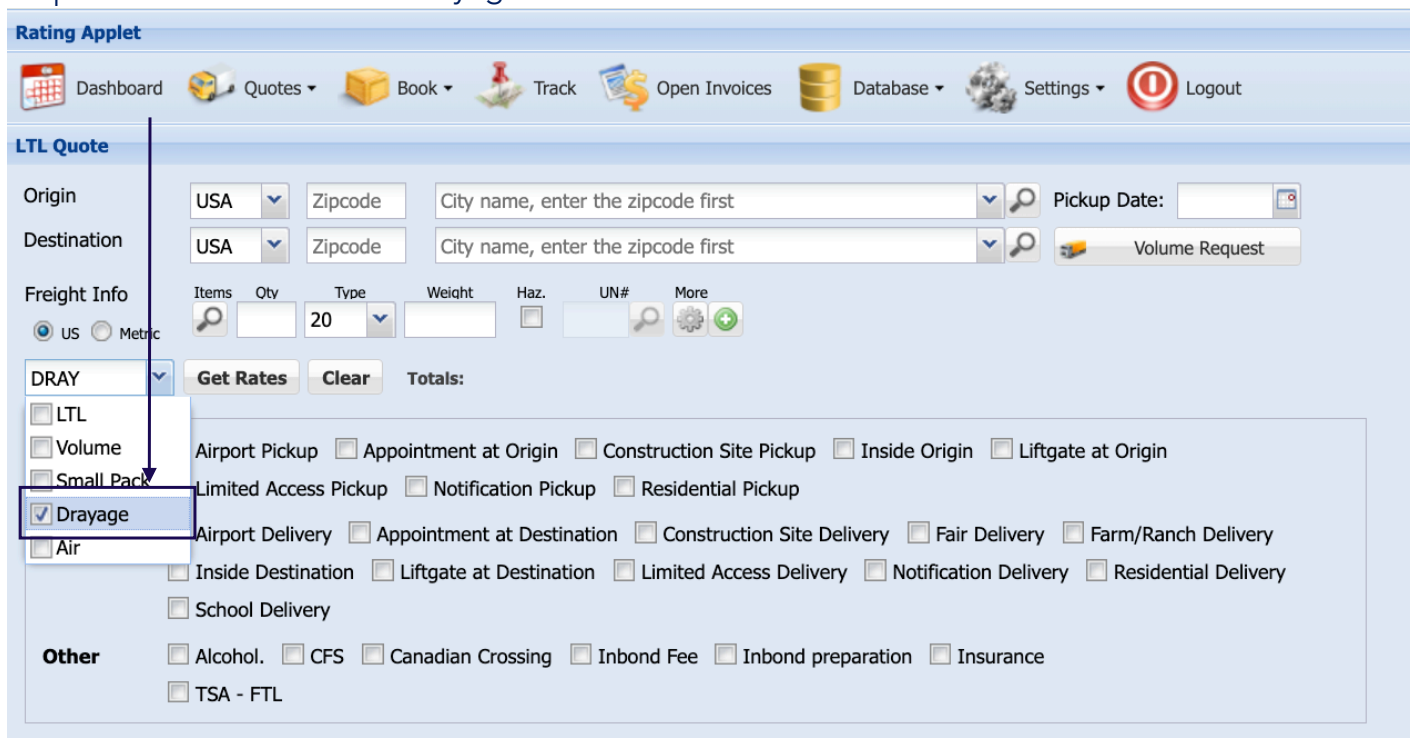
Search: 03/06/24 to 04/06/24 Criteria All ship

Get a Quote
Volume Request
Batch Quote

BOL #	Shipper	Consignee
225218	XYZ CFS STATION	ABC Shipper Co
225217	XYZ CFS STATION	ABC Shipper Co
225216	ABC Shipper Co	XYZ Test Company
225215	ABC Company - DOES NOT...	XYZ Test Company
225117		
225111	ABC Company - DOES NOT...	XYZ Test Company

Page 1 of 1 * Estimated charges. Final charges may vary.

Step 2: Filter the Mode to "Drayage"



Rating Applet

Dashboard Quotes Book Track Open Invoices Database Settings Logout

LTL Quote

Origin: USA Zipcode: City name, enter the zipcode first Pickup Date:

Destination: USA Zipcode: City name, enter the zipcode first

Freight Info: US Metric Items Qty Type Weight Haz. UN# More

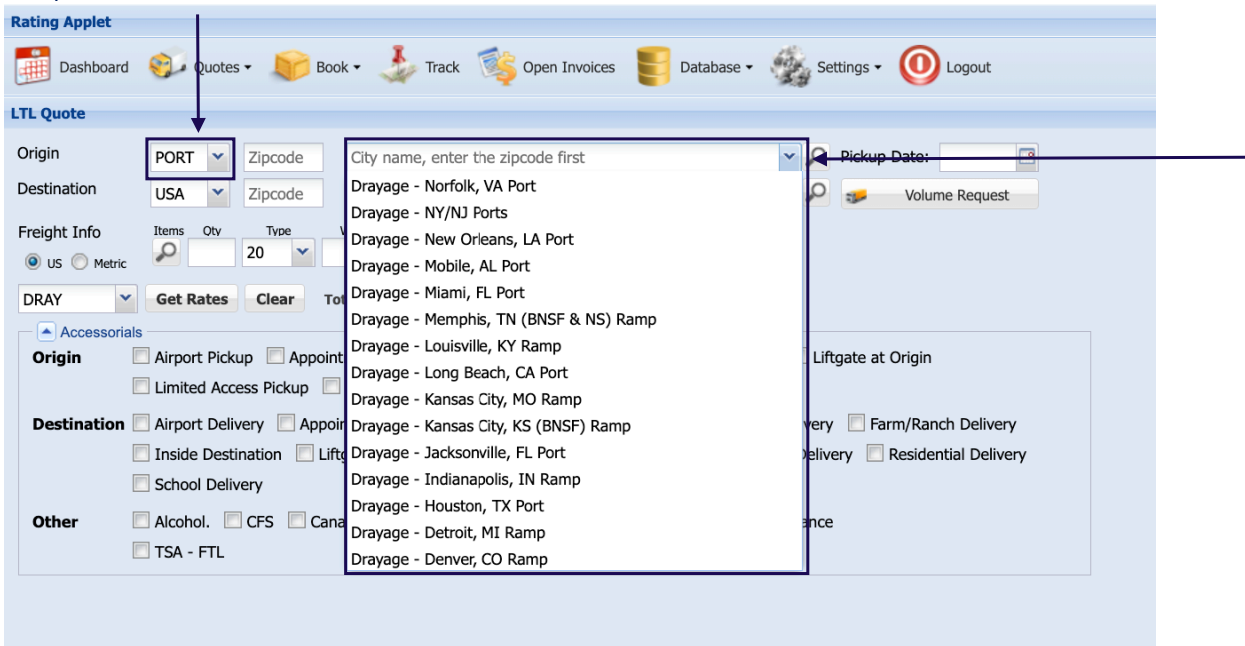
DRAY Totals:

☐ LTL
☐ Volume
☐ Small Pack
☒ Drayage
☐ Air

Airport Pickup ☐ Appointment at Origin ☐ Construction Site Pickup ☐ Inside Origin ☐ Liftgate at Origin
Limited Access Pickup ☐ Notification Pickup ☐ Residential Pickup
Airport Delivery ☐ Appointment at Destination ☐ Construction Site Delivery ☐ Fair Delivery ☐ Farm/Ranch Delivery
☐ Inside Destination ☐ Liftgate at Destination ☐ Limited Access Delivery ☐ Notification Delivery ☐ Residential Delivery
☐ School Delivery

Other ☐ Alcohol. ☐ CFS ☐ Canadian Crossing ☐ Inbond Fee ☐ Inbond preparation ☐ Insurance
☐ TSA - FTL

Step 3: Select "PORT" for either origin or destination and then select your port/ramp from the dropdown menu



Rating Applet

Dashboard Quotes Book Track Open Invoices Database Settings Logout

LTL Quote

Origin: **PORT** Zipcode: City name, enter the zipcode first

Destination: **USA** Zipcode: Drayage - Norfolk, VA Port
Drayage - NY/NJ Ports
Drayage - New Orleans, LA Port
Drayage - Mobile, AL Port
Drayage - Miami, FL Port
Drayage - Memphis, TN (BNSF & NS) Ramp
Drayage - Louisville, KY Ramp
Drayage - Long Beach, CA Port
Drayage - Kansas City, MO Ramp
Drayage - Kansas City, KS (BNSF) Ramp
Drayage - Jacksonville, FL Port
Drayage - Indianapolis, IN Ramp
Drayage - Houston, TX Port
Drayage - Detroit, MI Ramp
Drayage - Denver, CO Ramp

Freight Info: Items Qty Type 20

DRAY Get Rates Clear

Accessorials

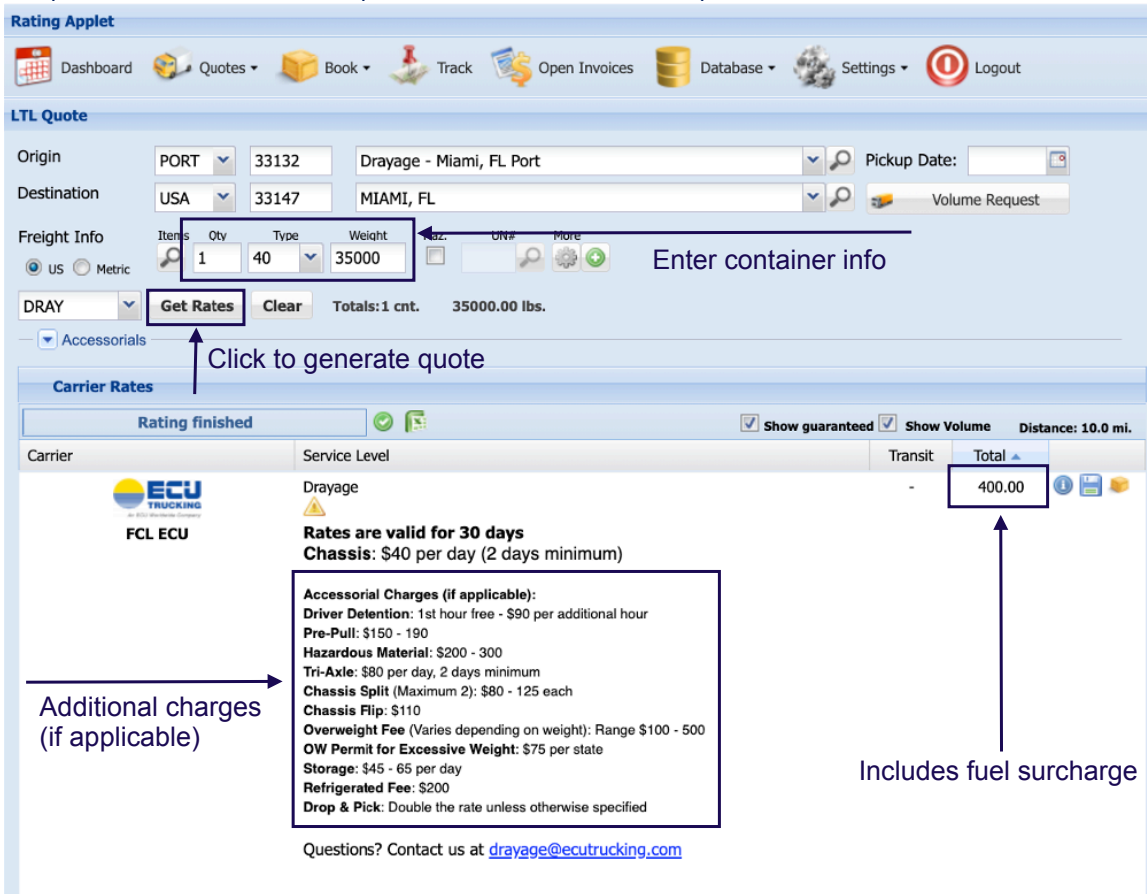
Origin: ☐ Airport Pickup ☐ Appointment ☐ Limited Access Pickup

Destination: ☐ Airport Delivery ☐ Appointment ☐ Inside Destination ☐ Liftgate at Origin ☐ Farm/Ranch Delivery ☐ Residential Delivery

Other: ☐ Alcohol ☐ CFS ☐ Canned ☐ TSA - FTL

Pickup Date: Volume Request

Step 4: Enter the other zip code, insert 1 as the quantity, enter the total weight and click "Get Rates"



Rating Applet

Dashboard Quotes Book Track Open Invoices Database Settings Logout

LTL Quote

Origin: **PORT** 33132 Drayage - Miami, FL Port Pickup Date:

Destination: **USA** 33147 MIAMI, FL Volume Request

Freight Info: Items Qty Type Weight 1 40 35000

DRAY Get Rates Clear Totals: 1 cnt. 35000.00 lbs.

Accessorials

Carrier Rates

Rating finished

Carrier: **ECU TRUCKING** Service Level: Drayage Transit: - Total: 400.00

Rates are valid for 30 days
Chassis: \$40 per day (2 days minimum)

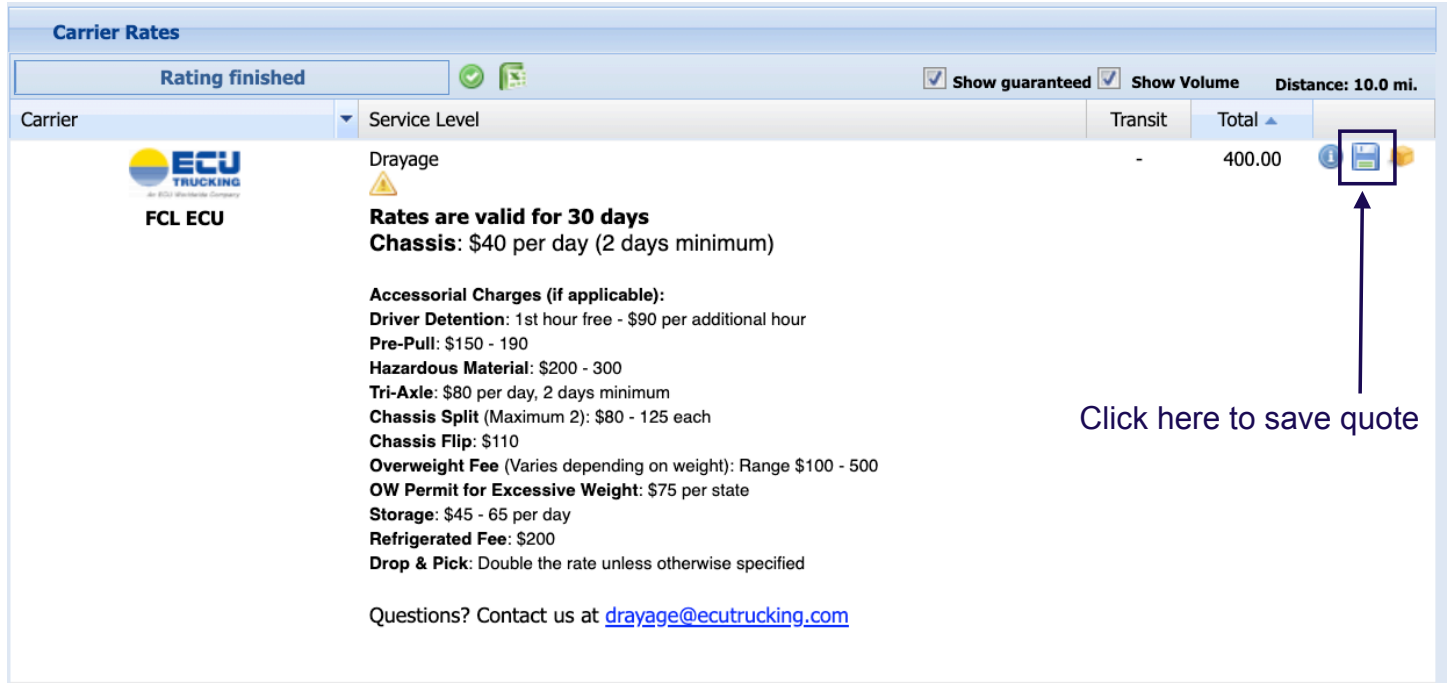
Accessorial Charges (if applicable):
Driver Detention: 1st hour free - \$90 per additional hour
Pre-Pull: \$150 - 190
Hazardous Material: \$200 - 300
Tri-Axle: \$80 per day, 2 days minimum
Chassis Split (Maximum 2): \$80 - 125 each
Chassis Flip: \$110
Overweight Fee (Varies depending on weight): Range \$100 - 500
OW Permit for Excessive Weight: \$75 per state
Storage: \$45 - 65 per day
Refrigerated Fee: \$200
Drop & Pick: Double the rate unless otherwise specified

Questions? Contact us at drayage@ecutrucking.com

Booking a Drayage shipment


Note: Shipments must be submitted via email to drayage@ecutrucking.com

Step 1: Save your quote



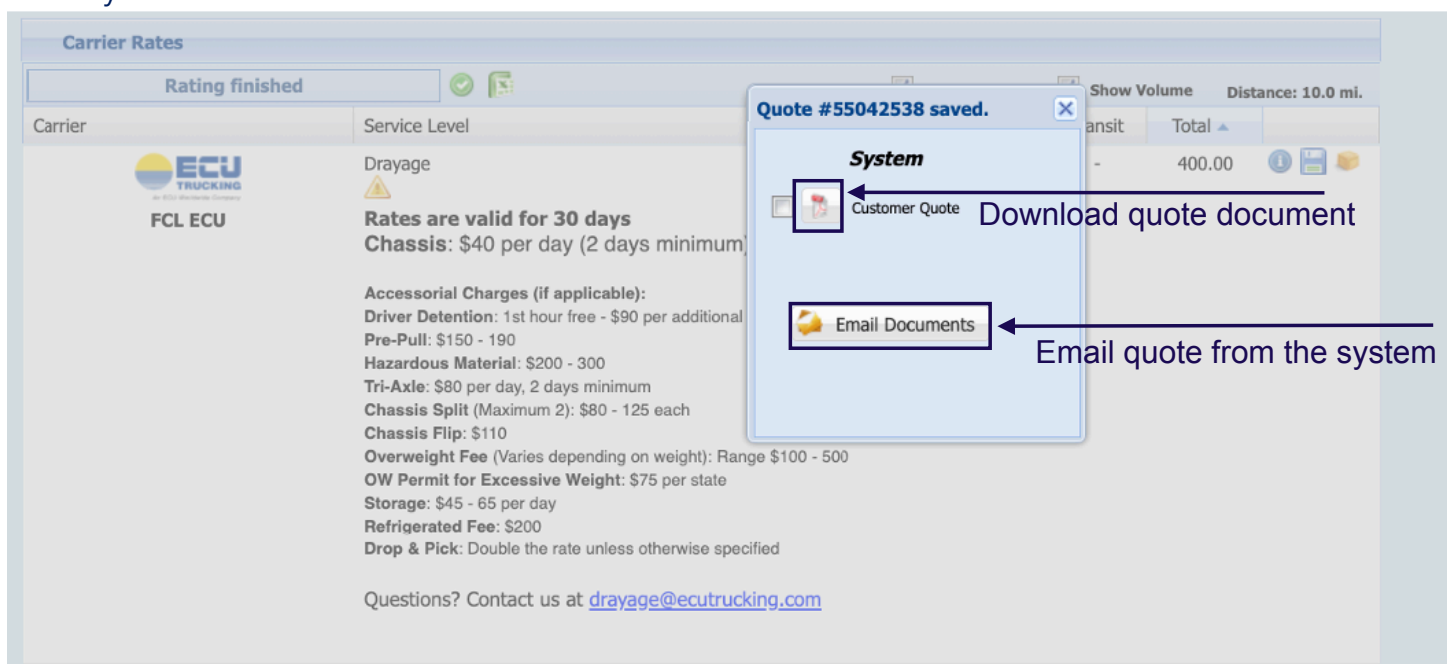
Carrier Rates

Rating finished ☒ ☒ ☒ Show guaranteed ☒ Show Volume Distance: 10.0 mi.

Carrier	Service Level	Transit	Total
 FCL ECU	Drayage Rates are valid for 30 days Chassis: \$40 per day (2 days minimum) Accessorial Charges (if applicable): Driver Detention: 1st hour free - \$90 per additional hour Pre-Pull: \$150 - 190 Hazardous Material: \$200 - 300 Tri-Axle: \$80 per day, 2 days minimum Chassis Split (Maximum 2): \$80 - 125 each Chassis Flip: \$110 Overweight Fee (Varies depending on weight): Range \$100 - 500 OW Permit for Excessive Weight: \$75 per state Storage: \$45 - 65 per day Refrigerated Fee: \$200 Drop & Pick: Double the rate unless otherwise specified Questions? Contact us at drayage@ecutrucking.com	-	400.00


Click here to save quote

Step 2: Download quote document or send directly to drayage@ecutrucking.com along with your delivery order



Carrier Rates

Rating finished ☒ ☒ ☒ Show Volume Distance: 10.0 mi.

Carrier	Service Level	Transit	Total
 FCL ECU	Drayage Rates are valid for 30 days Chassis: \$40 per day (2 days minimum) Accessorial Charges (if applicable): Driver Detention: 1st hour free - \$90 per additional Pre-Pull: \$150 - 190 Hazardous Material: \$200 - 300 Tri-Axle: \$80 per day, 2 days minimum Chassis Split (Maximum 2): \$80 - 125 each Chassis Flip: \$110 Overweight Fee (Varies depending on weight): Range \$100 - 500 OW Permit for Excessive Weight: \$75 per state Storage: \$45 - 65 per day Refrigerated Fee: \$200 Drop & Pick: Double the rate unless otherwise specified Questions? Contact us at drayage@ecutrucking.com	-	400.00

Quote #55042538 saved.

System


☒ Customer Quote **Download quote document**

☒ Email Documents **Email quote from the system**

Automated Email Updates for all Shipments

Order Confirmation Email


BOL#225216 - Dispatched



customersupport@ecutrucking.com
 To: abccustomer@gmail.com

Reply to this email
with questions

Today at 4:40 PM



Order Confirmation
 BOL# 225216
 Reference#: 12345678

Your file number

Your shipment has been dispatched with AAA Cooper under pickup# MIA 49872388.

Shipment Details
 Pickup date: 04/05/24 from 08:00 to 16:00
 Shipper: ABC Shipper Co - MIAMI, FL 33147
 Consignee: XYZ Test Company - HOUSTON, TX 77073
 1 PLT - WIDGETS 48x40x48in - CLS 70
 Total 1000 lbs.

Questions Prior to Pick Up?


1. Contact our Dispatchers at dispatch@ecutrucking.com or by calling (833) 328-7447.
2. For contact information for all departments, click [HERE](#).

Questions?

Best Regards,
 ECU Trucking
 Dispatch Team
 (833) 328-7447

Tracking Update Email


BOL#225216 - Out For Delivery



ECU Operations <customersupport@ecutrucking.com>
 To: abccustomer@gmail.com

Reply to this email
with questions

Today at 5:30 PM



Tracking update
 BOL# 225216
 Reference#: 12345678

Current status and
shipment notes

Current Status: Out For Delivery - Delivery should be between 2-4pm
 Estimated Date of Delivery: 04/10/24
 Carrier: AAA Cooper

Shipment Details
 Pickup date: 04/05/24 from 08:00 to 16:00
 Shipper: ABC Shipper Co - MIAMI, FL 33147
 Consignee: XYZ Test Company - HOUSTON, TX 77073
 1 PLT - WIDGETS 48x40x48in - CLS 70
 Total 1000 lbs.

Questions?

- Track shipments online at www.ecutrucking.com. Learn more by clicking [HERE](#)
- Contact our Support Team, customersupport@ecutrucking.com - (833) 328-7447
- For contact information for all departments, click [HERE](#)

Best Regards,
 ECU Trucking
 Customer Support Team

Track Shipments Online










Select Track from the top menu. Click the blue circle icon for detailed tracking information

Rating Applet

Dashboard Quotes Book **Track** Open Invoices Database Settings Logout

Trackings List

Search: in Criteria All shipments From 03/05/24 to 04/05/24 Go Export

BOL #	Bill To Ref #	Est. PU Date	DUE Date	DLV Date	Shipper	Consignee	Total Due	Carrier	Carrier #	Latest Status	
225216	12345678	04/05/24	04/10/24		ABC Ship...	XYZ Test ...	* 248.03	AAA Cooper		OUT FOR DELIVERY	
225215	23456	04/05/24			ABC Com...	XYZ Test ...	* 290.27			SHIPMENT CREATED	
225117		04/05/24	04/08/24				* 130.27			SHIPMENT CREATED	
225111		04/05/24	04/08/24		ABC Com...	XYZ Test ...	* 182.60	AAA Coop...		PICKUP DISPATCHED	
224657	123456789	04/03/24			ABC Com...	XYZ Test ...	* 3458.95			PENDING DISPATCH	
223561	123456789	03/28/24	04/03/24		ABC Com...	XYZ Test ...	* 671.67	EDI Expre...		ARRANGED PICK UP	
222029	123456789	03/20/24	03/26/24		ABC Com...	XYZ Test ...	* 673.27	EDI Expre...		PICKUP DISPATCHED	
220949	1234567	03/14/24			ABC Com...	XYZ Test ...	N/A			SHIPMENT CREATED	
220946	123456789	03/14/24			ABC Com...	XYZ Test ...	N/A			SHIPMENT CREATED	

Page 1 of 1 * Estimated charges. Final charges may vary. Displaying 1 - 9 of 9

Click to open tracking history

Click to access tracking page

All shipments information saved with timestamps and dates

Tracking history for booking #1612120000486 - PRO #88401327

Search: Go Auto tracking Export

Status	Remarks	Date	Time
SHIPMENT CREATED	Shipment has been created	03/27/24	18:53
NOTE	Electronic dispatch confirmed - Pickup number: 88401327	03/27/24	18:54
PICKUP DISPATCHED	Shipment has been set as dispatched	03/27/24	18:54
PICKUP DISPATCHED	Dispatched for Pickup	03/28/24	10:40
PICKED UP FROM SHIPPER	Picked Up	03/28/24	13:20
NOTE	Weight changed	03/28/24	16:57
SHIPMENT IS IN TRANSIT	Departed: Transit Facility	03/28/24	17:45
ON HAND AT DESTINATION TERMINAL	Arrived: Destination Facility	03/29/24	03:24
OUT FOR DELIVERY		03/29/24	00:00
FREIGHT ONHAND AT DESTINATION	Arrived at delivery location	03/29/24	11:47
POD	Signed By Olmos. 03/29/24 14:04:00	03/29/24	14:04
DELIVERED TO CONSIGNEE		03/29/24	00:00
READY TO INVOICE		04/01/24	00:00
INVOICED	Invoice #217125 was created for this shipment	04/02/24	12:16

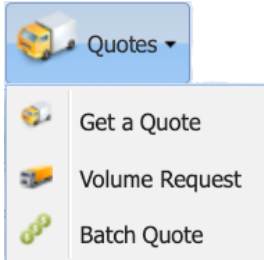
Container Tracking

Click here to track on carrier's website

Example statuses

Important notes

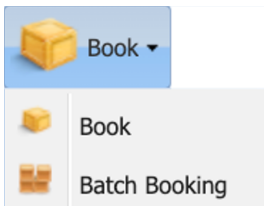
Understanding the Dashboard



Get a Quote: LTL, FTL, Drayage and Local Carriers

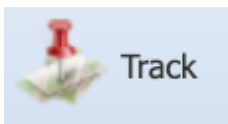
Volume Request: Submit this for OOG Cargo or send requests to quotes@ecutrucking.com

Batch Quote: Batch rate several shipments at once, both LTL and FTL.

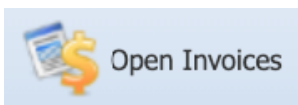


Book: Proceed straight to the booking page

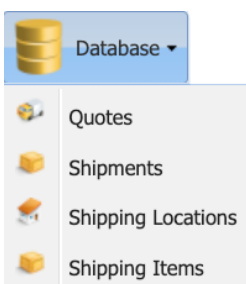
Batch Booking: Book several shipments at once, both LTL and FTL.



Tracking Page



View Invoices



Quotes: Saved quotes

Shipments: Booked Shipments

Shipping Locations: Locations saved to your address book

Shipping Items: Saved commodities

Icons and Graphics Explained



View and Download Documents

Documents included:

- Bill of Lading
- Shipping Labels
- Saved Quote
- Hard Copy POD
- Reweigh Certificate (if applicable)
- Invoice



Edit your shipment: Please note that once a shipment has been dispatched it cannot be edited. Send requests to



Dispatch shipment



Tracking information



View invoice



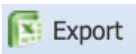
Duplicate shipment



Reverse shipment



Cancel shipment



Export to Excel – This icon appears on multiple pages

Frequently Asked Questions

1. How can I avoid extra charges on my shipment?

Most Common Reasons for Extra Charges on LTL Shipments:

Bill of Lading (BOL)

It is your responsibility to send the ECU Trucking system generated BOL to your shipper prior to pickup. For standard pickups, truck drivers will not have the BOL when they arrive. If another BOL is used, extra charges may apply.

Re-weigh

If the weight of your shipment is found to be more than what was booked, extra charges may apply. You should always use actual weight when quoting.

Density Change

If the density of your shipment is found to be different than what was booked, extra charges (or an inspection fee) may apply. Always confirm the most accurate weight and dims prior to quoting.

Limited Access

An adjustment may be applied if the pickup or drop off location has limited access. Limited access locations include camps, churches/temples, educational facilities, grounds of an airport, construction sites, fairs and carnivals, storage units, military bases, mine sites, some government facilities, schools, businesses located outside city limits, rural locations and farms. Limited access may also include commercial businesses not open to the walk-in public or where an employee is not available to assist with loading or unloading.

Detention/Waiting Time

These are fees assessed by carriers when a driver is detained at a pickup or delivery location beyond a predefined free time period. This could be due to reasons like documentation issues, not having an appointment, or the shipper/receiver not being ready.

Attempt/Missed Trip

These are charges that a carrier may impose if they attempt to make a pickup or delivery and are unable to do so due to reasons such as the absence of the shipper or receiver, lack of proper documentation, or cargo not being ready for transport.

2. What should you expect in regard to final freight charges?

ECU Trucking performs a freight bill audit once after pickup and again 1-2 business days after delivery. If additional charges apply to your shipment, we will communicate those to you during this time. Please wait to invoice your customer until you have received your final invoice from ECU Trucking.

3. What should I know about my transit time?

Transit times are always estimated and are listed in terms of business days not including the day of pickup, weekends, or holidays. For example, if you are selecting a 3-day transit and the freight picks up on a Wednesday, estimated delivery would be the following Monday, Thursday, Friday, & Monday count as days 1, 2, & 3.

4. Can I upgrade to Guaranteed Service?

Yes. Please use the "Guaranteed Only" filter button at the top of the carrier choices to only display carriers that offer guaranteed service for that lane. If you ever have any questions about delivery dates or expedited service, please contact customersupport@ecutrucking.com and we can help you.

5. What should I know if my shipment is picking/delivering to a Trade Show?

Please contact our quotes team via email at quotes@ecutrucking.com for shipments picking up or delivering to a Trade Show.

6. How can I track my shipment?

Login to your account at www.ecutrucking.com and click "Track" at the top of your Dashboard.

7. How can I help ensure a same day pickup?

For standard pickups at a normal business with a dock, our LTL carriers typically need a 2-4 hour window from the time you place your order. Pickups at CFS Stations and Airlines require a minimum of 24 hours notice. Please note, same day pickups are not guaranteed. If you have any questions, please contact dispatch@ecutrucking.com.

8. Will accessorial services affect my transit time?

Possibly yes. Services such as lift gate, appointment prior to delivery, residential pickup/delivery may require additional time and preparation from the carrier and/or shipper/consignee.

Contact Information

Quotes: quotes@ecutrucking.com
(833) 328-7447 Ext. 1606

LTL Dispatch Team
dispatch@ecutrucking.com
(833) 328-7447

LTL Customer Support Team
customersupport@ecutrucking.com
(833) 328-7447

Drayage Quotes
drayage@ecutrucking.com
(833) 328-7447 Ext. 1609

Full Truckload Team
truckload@ecutrucking.com
(833) 328-7447 Ext. 1635

Accounting
receivables@ecutrucking.com
(833) 328-7447 Ext. 1268

Escalation Contacts

Elizabeth David - Operations Manager, edavid@ecutrucking.com
(833) 328-7447 Ext. 1614

Susana Osorio – Managing Director, sosorio@ecutrucking.com
(833) 328-7447 Ext. 1615

Douglas Cumming - Vice President, douglascumming@ecuworldwide.com
(310) 890-4960