



ECU
TRUCKING

An ECU Worldwide Company

Online User Guide

2025 Edition

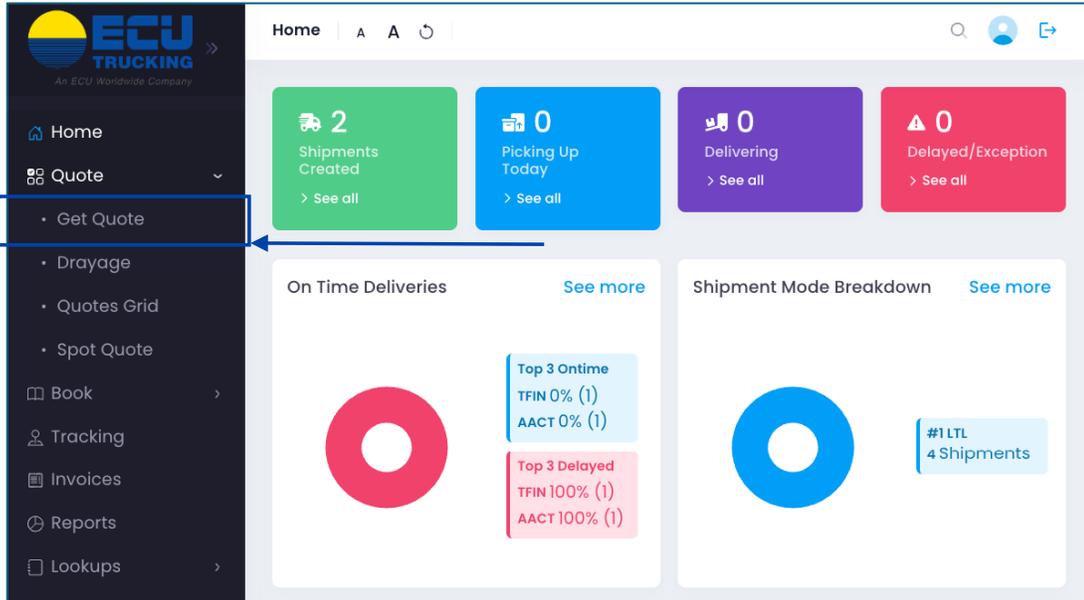
www.ecutrucking.com

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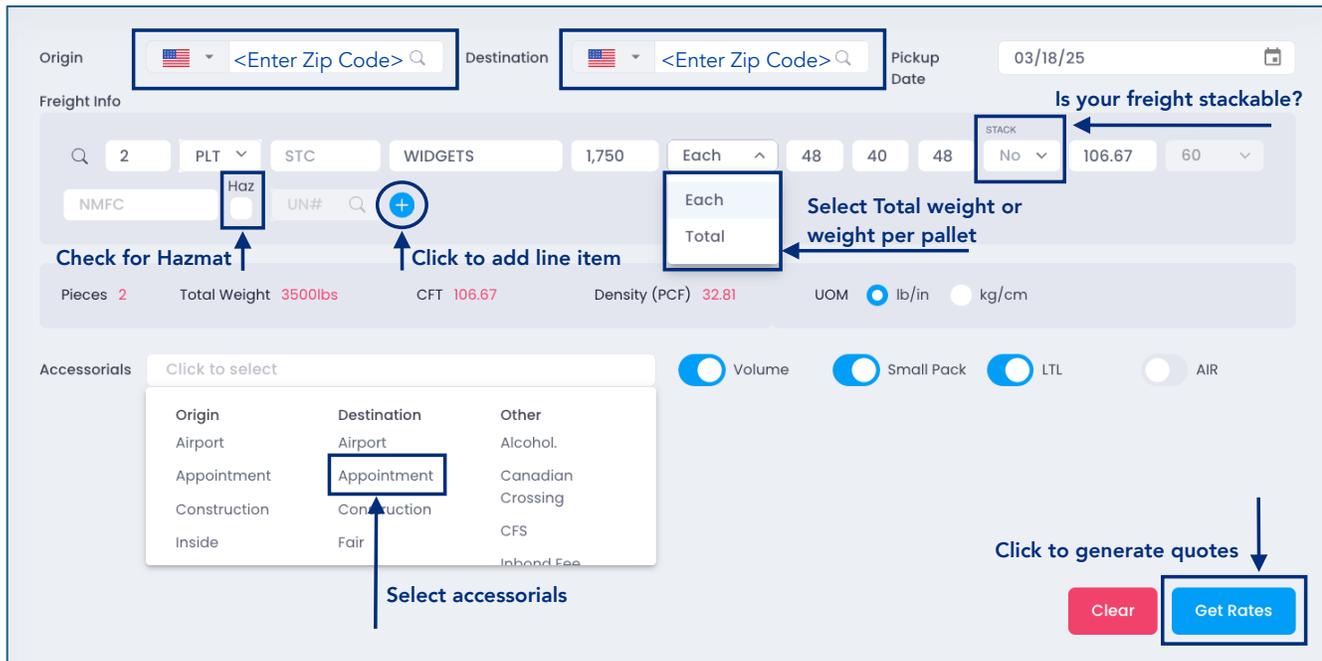
LTL, FTL and Volume Quoting

Step 1: Select the Quotes dropdown menu and click "Get Quote"



Step 2: Enter zip codes, piece count, weight & dimensions and click "Get Rates"

Note: LTL Pricing is based on density. No NMFC is required and freight class will automatically calculate. Feel free to input as many pallets as needed. Overlength fees will automatically be included.



LTL, FTL or Volume: Based on your shipment details you will see different options.

Carrier	Service Level	Est. Transit	Total	Actions
 EDI Express ★★★★★	Less than Truckload ⚠️ On Time Pick up: 84.26% On time Delivery: 73%	4	\$646.23	Save quote Book shipment
 Forward Air ★★★★★	Less than Truckload ⚠️ On Time Pick up: 82.93% On time Delivery: 71.44% TSA CARRIER DO NOT HANDLE LIQUIDS - ALCOHOL NOR BULK / TOTES CONTAINERS **Liftgate restrictions apply: Max 48"x89"x85": This may vary due to terminal availability**	3	\$692.92	Book shipment
 AAA Cooper ★★★★★	Less than Truckload ⚠️ On Time Pick up: 79.86% On time Delivery: 65.38% TSA CARRIER **Liftgate restrictions apply: Max 55"x55"x55"***	3	\$798.07	Book shipment
 Estes Express Lines ★★★★★	LTL Standard Transit ⚠️ On Time Pick up: 79.71% On time Delivery: 53.56% TSA CARRIER	3	\$871.23	Book shipment
 The Custom Companies Inc ★★★★★	Normal Service ⚠️ On Time Pick up: 90.94% On time Delivery: 88.65%	5	\$958.75	Book shipment

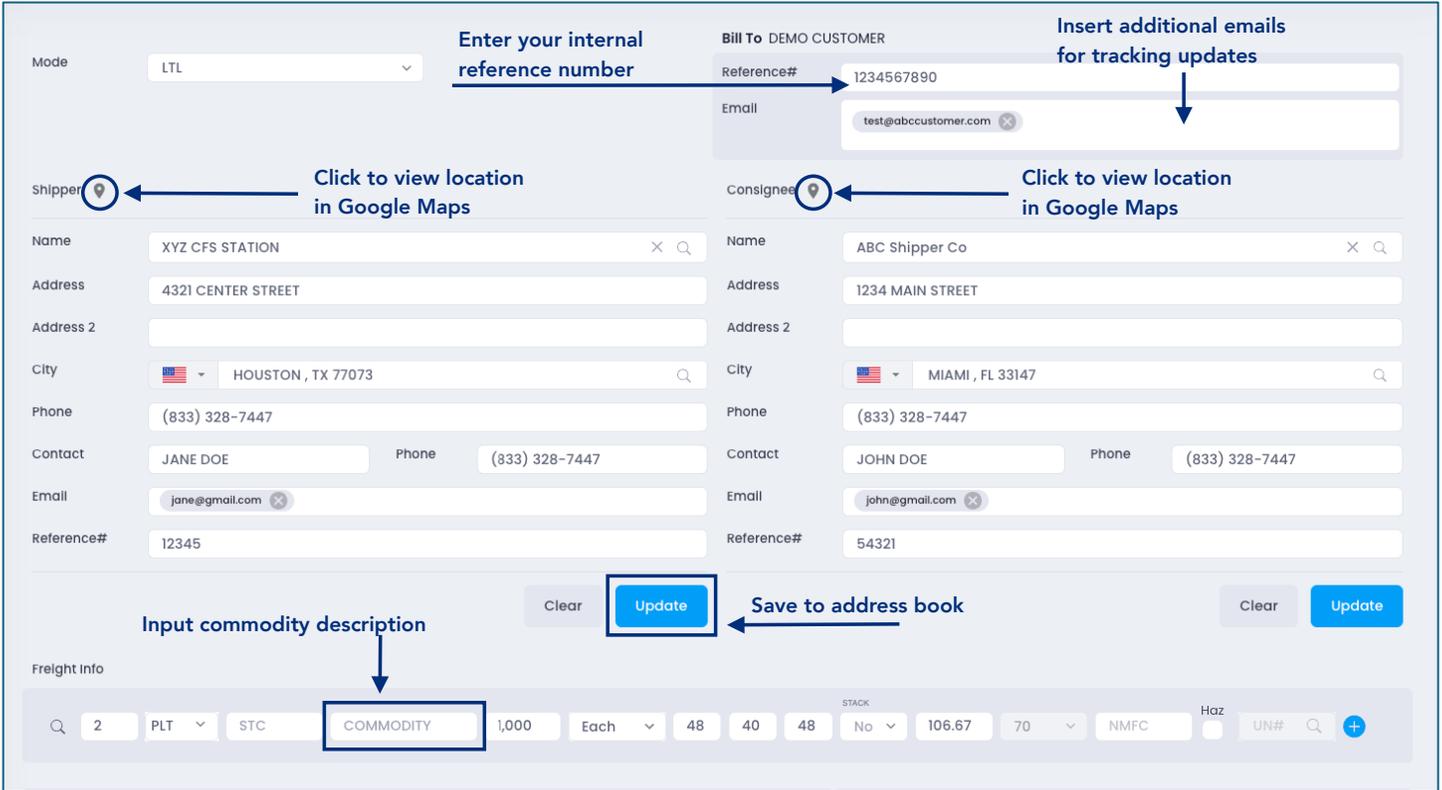
Note: Any carrier that doesn't support the linear foot entered will drop off as an option.

 FedEx Freight Volume ★★★★★	Truckload Service - 5 Business days ⚠️ RATES VALID FOR 3 DAYS ONLY DOCK TO DOCK SERVICE NOT VALID FOR CFS & AIRPORT LOCATIONS FEDEX QUOTE NUMBER MUST BE ADDED TO THE BOL; WITHOUT IT, RATES WILL NOT BE VALID. Rate based on 24 ft of trailer space Rate expires 03/23/25	5	\$2,908.80	Book shipment
 ESTES Volume ★★★★★	Volume and Truckload Basic ⚠️ On Time Pick up: 79.71% On time Delivery: 53.56% TSA CARRIER *Rate valid for 15 days* *Reimbursement for service failure will be suspended for Time Critical AM, Time Critical PM and Time Critical Window shipments	3	\$3,477.46	Book shipment
 ECU Trucking FTL ★★★★★	Truck Load ⚠️ Standard 53' Dry Van - Dock to Dock Valid for 7 days		\$3,494.79	Book shipment

For the largest shipments, only FTL rates will display

Booking a Shipment

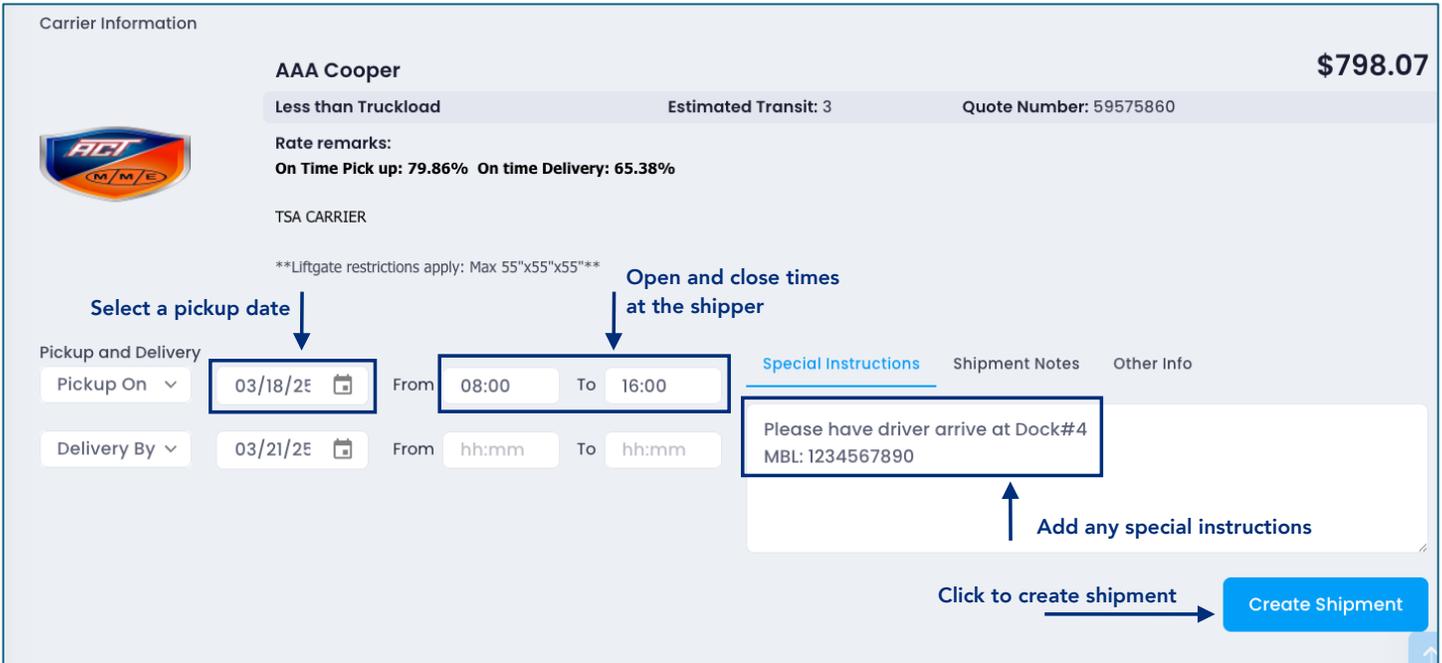
Step 1: Enter Shipper/Consignee Details, Reference Numbers, and Commodity description



The screenshot shows a form for entering shipper and consignee details. Annotations include:

- Enter your internal reference number:** Points to the Reference# field for the shipper (12345).
- Insert additional emails for tracking updates:** Points to the Email field for the consignee (test@abccustomer.com).
- Click to view location in Google Maps:** Two arrows point to location icons for the shipper and consignee.
- Input commodity description:** Points to the 'COMMODITY' field in the Freight info section.
- Save to address book:** Points to the 'Update' button for the consignee details.

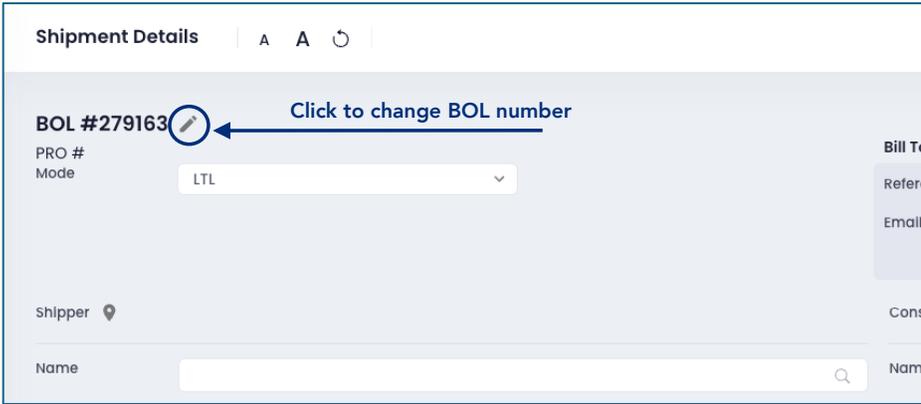
Step 2: Select a Pickup Date and Open/Close Times at the Shipper and Click "Create Shipment"



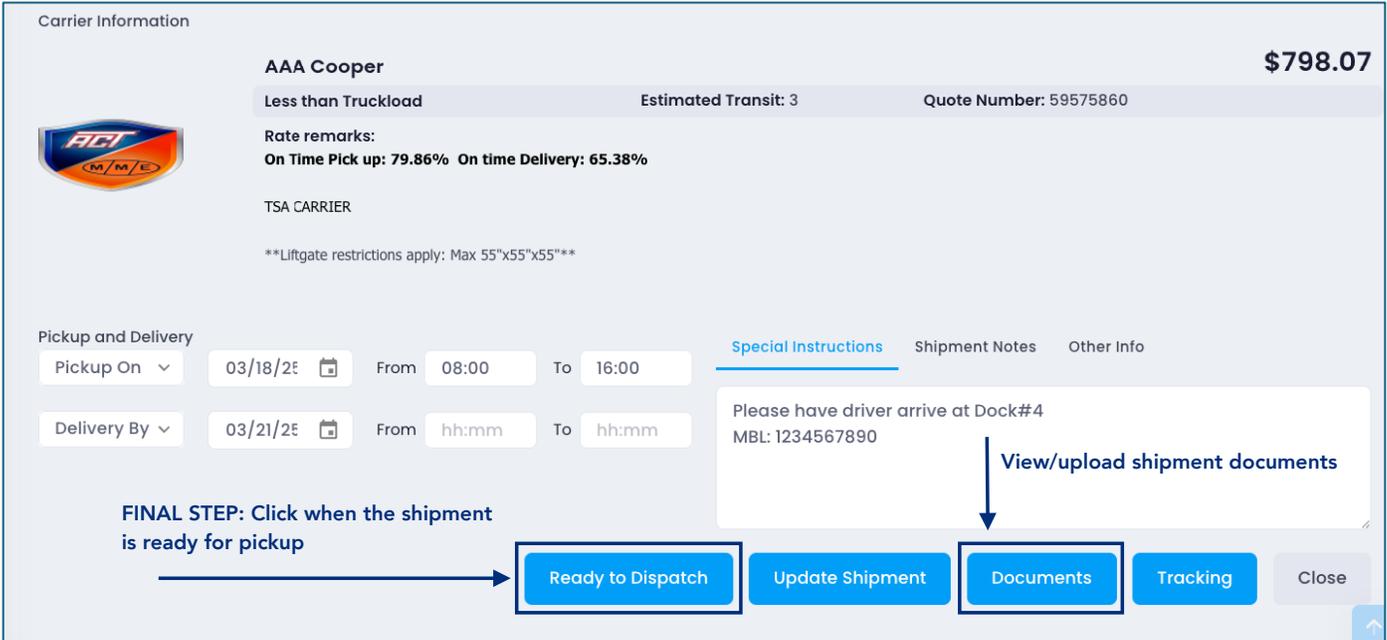
The screenshot shows carrier information and pickup details. Annotations include:

- Select a pickup date:** Points to the 'Pickup On' date field (03/18/25).
- Open and close times at the shipper:** Points to the 'From' and 'To' time fields (08:00 to 16:00).
- Add any special instructions:** Points to the text area containing 'Please have driver arrive at Dock#4' and 'MBL: 1234567890'.
- Click to create shipment:** Points to the 'Create Shipment' button.

Optional Feature: You can customize your BOL number by clicking the pencil icon next to the BOL#

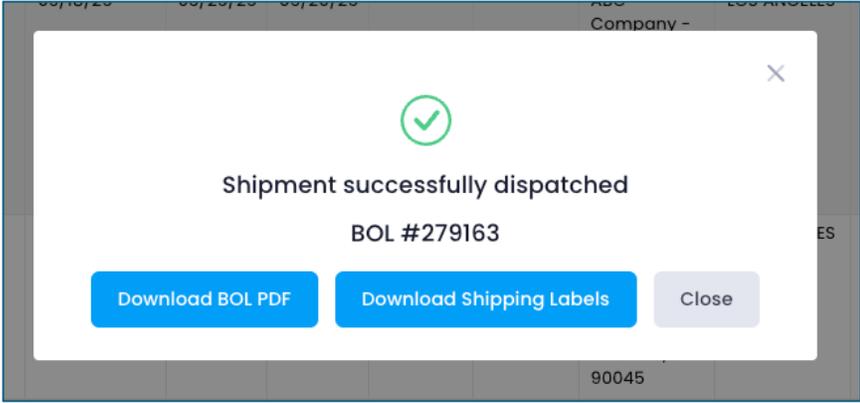


Final Step: Attach important documents. e.g. Delivery Order, Hazardous Docs.
When the freight is ready for pickup, click "Ready to Dispatch"



Questions about your shipment? Contact us at disapatch@ecutrucking.com

Print your bill of lading – LTL shipments will have an instant BOL available to download. FTL BOL's will be sent by the ECU truckload team once a driver is assigned.



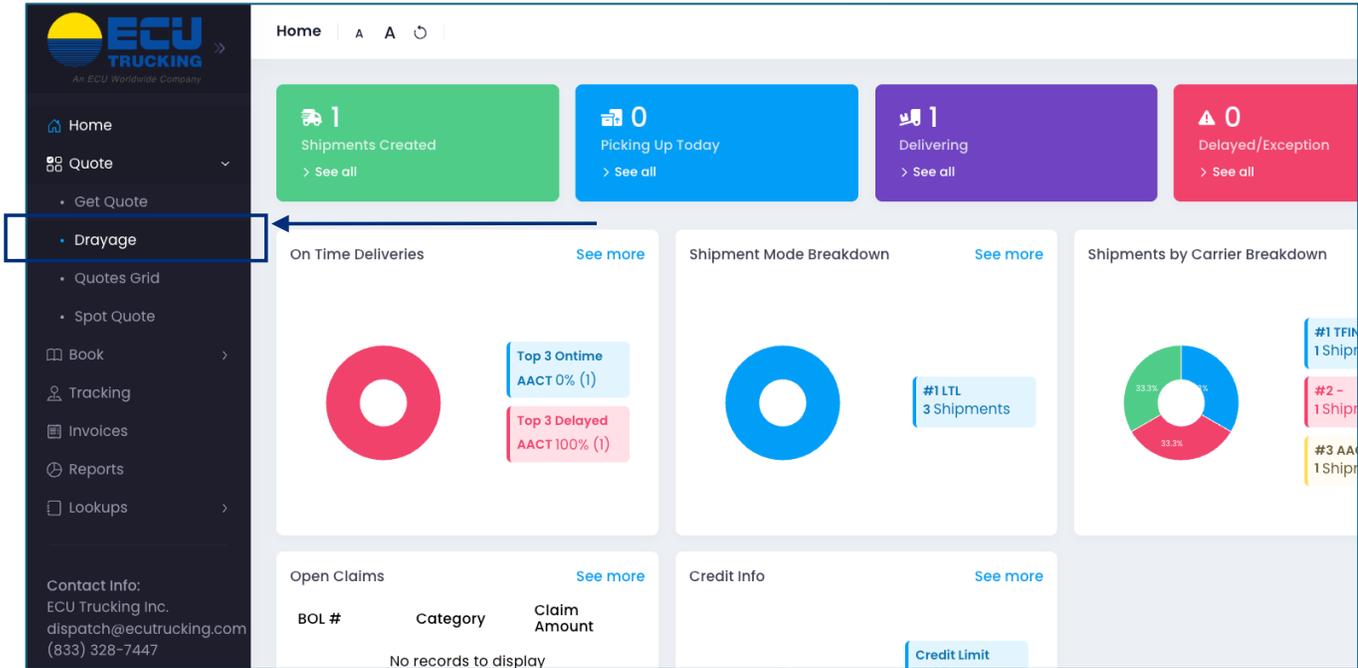
Bill of Lading – Add your company logo (optional)

	DEMO CUSTOMER 1234 ENTER YOUR ADDRESS MIAMI, FL 33147 Phone: (555) 123-4567	BOL# 279163 - Pickup# HOU 57357182 CARRIER: AAA Cooper CARRIER PHONE #: (800) 633-7571 CARRIER QUOTE#: 0135593456 DATE: 03/18/25									
BILL OF LADING / DELIVERY ORDER											
PICKUP FROM: XYZ CFS STATION 4321 CENTER STREET HOUSTON, TX 77073 Phone: (833) 328-7447 Contact: JANE DOE - Ph.:(833) 328-7447 Pickup On 03/20/25 between 08:00 and 16:00 REF.#: N/A	DELIVER TO: ABC Shipper Co 1234 MAIN STREET MIAMI, FL 33147 Phone: (833) 328-7447 Contact: JOHN DOE - Ph.:(833) 328-7447 REF.#: N/A	BILL TO THIRD PARTY: Logistics Freight Solutions INC DBA PRIMO PO BOX 227008 Miami, FL 33222 Phone: (305) 909-7870 Contact Ph.:(305) 909-7870 REF.#: N/A									
SPECIAL INSTRUCTIONS: Please have driver arrive at Dock# 4 MBL: 12345678											
MARKS AND NUMBERS: Lifgate at Destination - Reference #137675954 - Carrier Quote #0135593456											
DESCRIPTION OF ARTICLES											
QTY	TYPE	STC	HM	SHORT DESCRIPTION	LEN	WID	HGT	STACK	NMFC	CLASS	ACT WT
2	PLT			WIDGETS	48	40	48	NO		92.5	1250
TOTAL:					2	IN			VOLUME:	106.67	1250
										CFT	LB
FREIGHT CHARGES			Prepaid () Collect () Third Party (X)			TOTAL FREIGHT COST:					
<small>NOTE(1) Liability Limitation for loss or damage on this shipment may be applicable. See 49 U.S.C §14706(c)(1)(A) and (B). NOTE(2) Commodities requiring special or additional care or attention in handling or stowing must be so marked and packed as to ensure safe transportation with ordinary care. See Sec. 2(e) of NMFC Item 360.</small>						SECTION 7 <small>Subject to Section 7 of conditions of applicable bill of lading, if this shipment is to be delivered to consignee, without recourse on the consignor, the consignor shall sign the following statement: The carrier shall not make delivery of this shipment without payment of freight and all other lawful charges. Per DEMO CUSTOMER</small>					
<small>RECEIVED, subject to the classifications and lawful field tariffs in effect on the date of issue of this Original Bill of Lading. The property described below, in apparent good order, except as noted (contents and condition of contents of packages unknown), marked, consigned, and destined as indicated below, which said carrier being understood throughout this contract as meaning any person or corporation in possession of the property under the contract, agrees to carry to its usual place of delivery at said destination, if on its route, otherwise to deliver to another carrier on the route to said destination. It is mutually agreed, as to each carrier of all or any portion of said route to destination, and as to each party at any time interested in all or any of said property, that every service to be performed hereunder shall be subject to the terms and conditions of the Uniform Domestic Straight Bill of Lading set forth (1) in Official, Southern, Western and Marine Freight Classifications in effect on the date hereof, if this is a rail or rail-water shipment, or (2) in the applicable motor carrier classification or tariff if this is a motor carrier shipment. Shipper hereby certifies that he is familiar with all the terms and conditions of the said Bill of Lading set forth in the classification or tariff which governs the transportation of this shipment, and the said terms and conditions are hereby agreed to by the shipper and accepted for himself and his assigns. THIS CARRIER CONFIRMS THEIR WORKERS COMPENSATION, AUTO LIABILITY AND CARGO COVERAGE IS CURRENT.</small>											
<input type="checkbox"/> (COD) COLLECT ON DELIVERY: \$				COD FEE TO BE PAID BY: <input type="checkbox"/> SHIPPER <input type="checkbox"/> CONSIGNEE							
SHIPPER CERTIFICATION						CARRIER CERTIFICATION					
<small>This is to certify that the above named materials are properly classified, described, packaged, marked and labeled, and are in proper condition for transportation, according to the applicable regulations of the Department of Transportation</small>						<small>Carrier acknowledges receipt of packages and required placards. Carrier certifies emergency response information was made available and/or carrier has the DOT emergency response guidebook or equivalent document in the vehicle.</small>					
PER:		DATE:		PER:		DATE:		PIECES:		TRAILER:	
AFFIX LABEL HERE				CARRIER:							
CONSIGNEE CERTIFICATION				CONSIGNEE:		DATE:		<input type="checkbox"/> DAMAGED		<input type="checkbox"/> GOOD CONDITION	

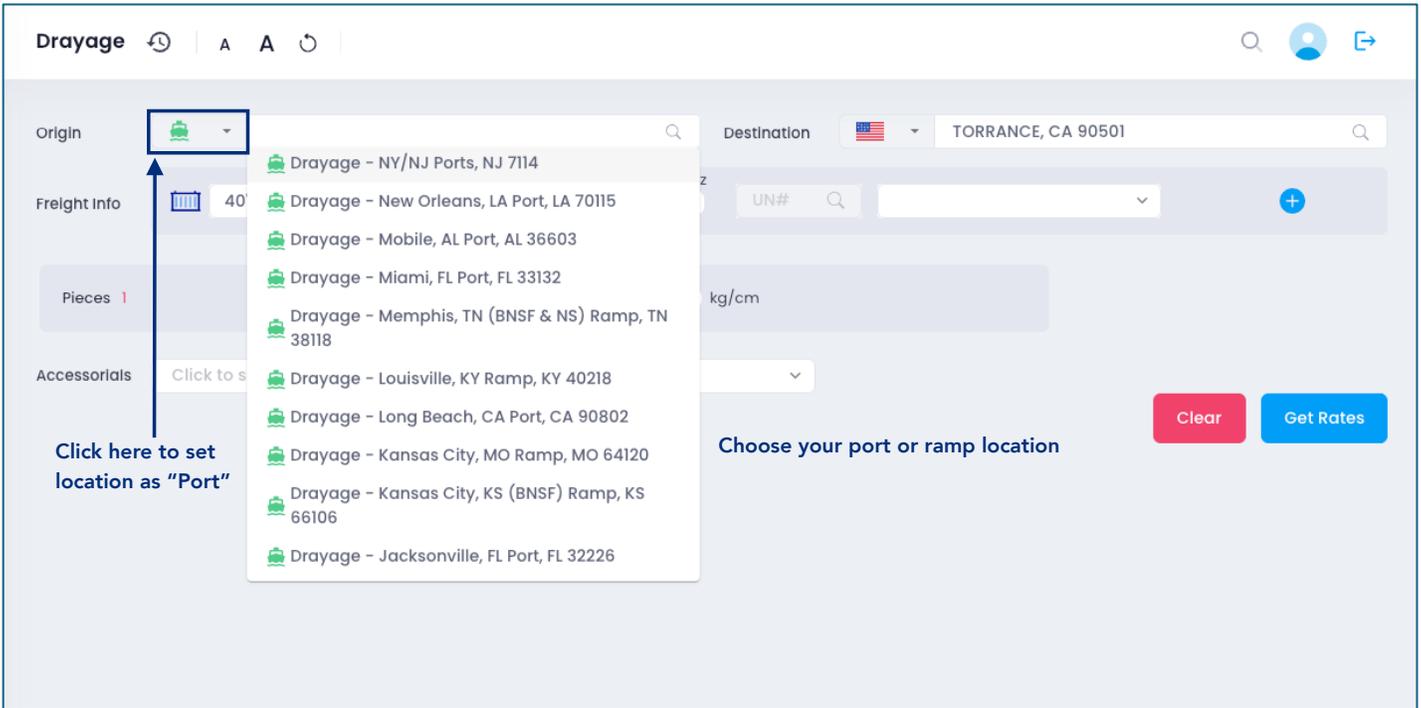
Drayage Quoting

Quotes also available via email at drayage@ecutrucking.com

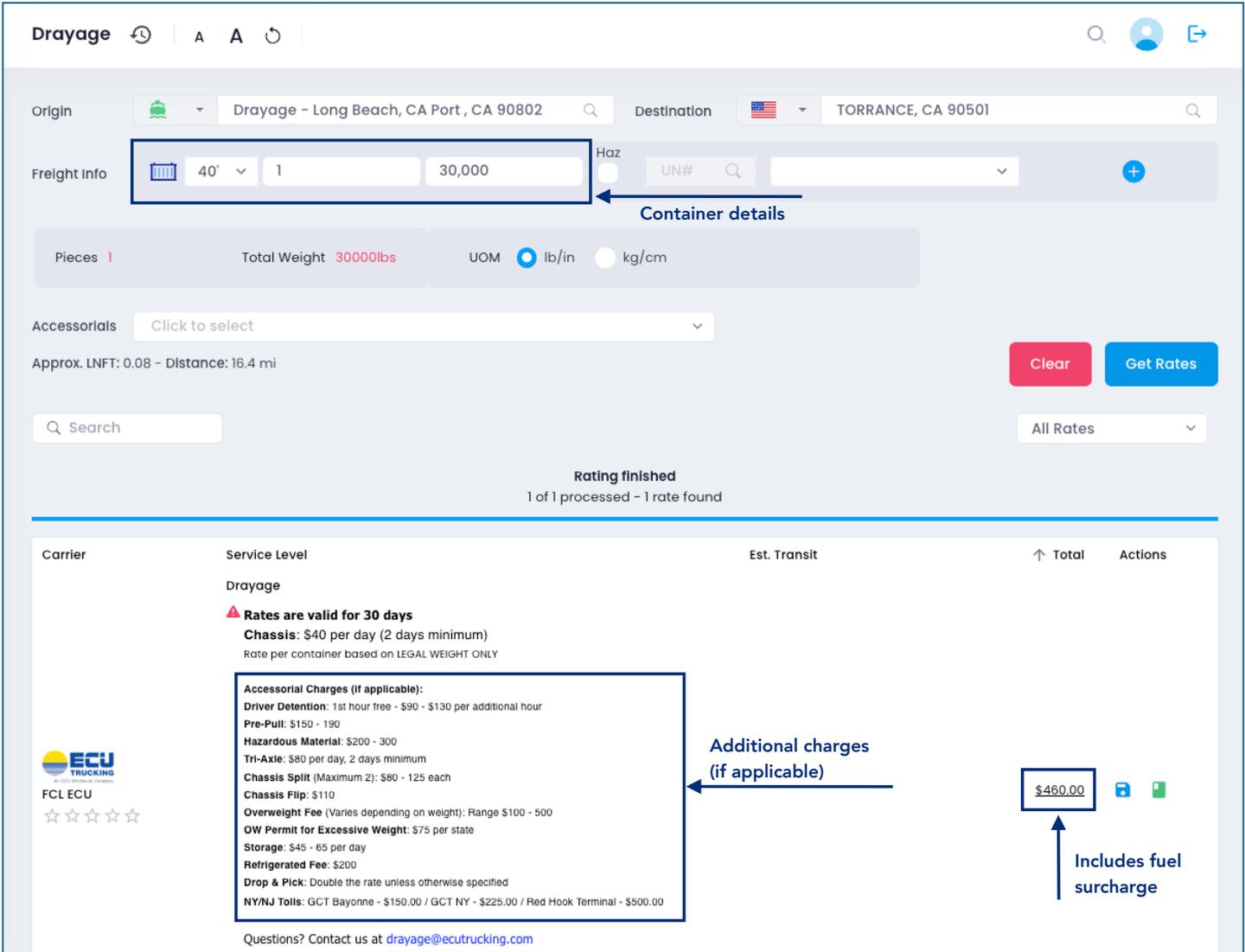
Step 1: Select the Quotes dropdown menu and click "Drayage"



Step 2: Select "PORT" for either origin or destination and then select your port/ramp from the dropdown menu



Step 3: Insert "1" as the quantity, enter the total weight and click "Get Rates"



The screenshot shows the ECU Drayage booking interface. At the top, the origin is "Drayage - Long Beach, CA Port, CA 90802" and the destination is "TORRANCE, CA 90501". The freight info section shows a quantity of "1" and a total weight of "30,000". A blue box highlights these fields with an arrow pointing to the text "Container details".

Below the freight info, there are fields for "Pieces" (1), "Total Weight" (30000lbs), and "UOM" (lb/in). There is also a "Get Rates" button.

The "Rating finished" section shows "1 of 1 processed - 1 rate found". Below this is a table of rates with columns for "Carrier", "Service Level", "Est. Transit", "Total", and "Actions".

The "Additional charges (if applicable)" section is expanded, showing a list of charges:

- Accessorial Charges (if applicable):
- Driver Detention: 1st hour free - \$90 - \$130 per additional hour
- Pre-Pull: \$150 - 190
- Hazardous Material: \$200 - 300
- Tri-Axle: \$80 per day, 2 days minimum
- Chassis Split (Maximum 2): \$80 - 125 each
- Chassis Flip: \$110
- Overweight Fee (Varies depending on weight): Range \$100 - 500
- OW Permit for Excessive Weight: \$75 per state
- Storage: \$45 - 65 per day
- Refrigerated Fee: \$200
- Drop & Pick: Double the rate unless otherwise specified
- NY/NJ Tolls: GCT Bayonne - \$150.00 / GCT NY - \$225.00 / Red Hook Terminal - \$500.00

A blue box highlights the "Additional charges" section with an arrow pointing to the text "Additional charges (if applicable)".

The "Total" column shows a rate of "\$460.00" with a blue box around it and an arrow pointing to the text "Includes fuel surcharge".

Booking a Drayage shipment

Bookings must be submitted via email to drayage@ecutrucking.com

Automated Email Updates for all Shipments

Order Confirmation Email

BOL#225216 - Dispatched Reply to this email with questions Today at 4:40 PM

From: customersupport@ecutrucking.com
To: abccustomer@gmail.com



Order Confirmation
BOL# 225216
Reference#: 12345678 Your file number

Your shipment has been dispatched with AAA Cooper under pickup# MIA 49872388.

Shipment Details
Pickup date: 04/05/24 from 08:00 to 16:00
Shipper: ABC Shipper Co - MIAMI, FL 33147
Consignee: XYZ Test Company - HOUSTON, TX 77073
1 PLT - WIDGETS 48x40x48in - CLS 70
Total 1000 lbs.

Questions Prior to Pick Up?

- Contact our Dispatchers at dispatch@ecutrucking.com or by calling (833) 328-7447.
- For contact information for all departments, click [HERE](#).

Questions?

Best Regards,
ECU Trucking
Dispatch Team
(833) 328-7447

Tracking Update Email

BOL#225216 - Out For Delivery Reply to this email with questions Today at 5:30 PM

From: ECU Operations <customersupport@ecutrucking.com>
To: abccustomer@gmail.com



Tracking update
BOL# 225216
Reference#: 12345678

Current Status: Out For Delivery - Delivery should be between 2-4pm
Estimated Date of Delivery: 04/10/24
Carrier: AAA Cooper

Current status and shipment notes

Shipment Details
Pickup date: 04/05/24 from 08:00 to 16:00
Shipper: ABC Shipper Co - MIAMI, FL 33147
Consignee: XYZ Test Company - HOUSTON, TX 77073
1 PLT - WIDGETS 48x40x48in - CLS 70
Total 1000 lbs.

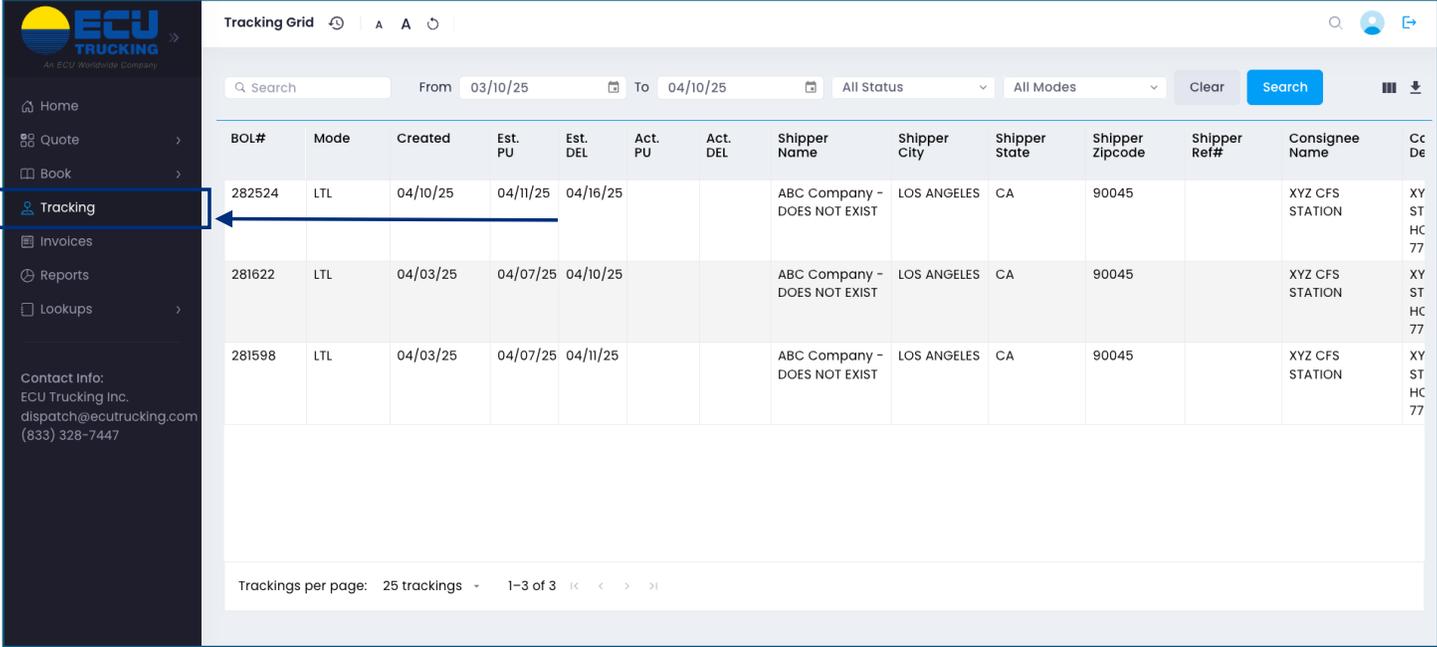
Questions?

- Track shipments online at www.ecutrucking.com. Learn more by clicking [HERE](#)
- Contact our Support Team, customersupport@ecutrucking.com - (833) 328-7447
- For contact information for all departments, click [HERE](#)

Best Regards,
ECU Trucking
Customer Support Team

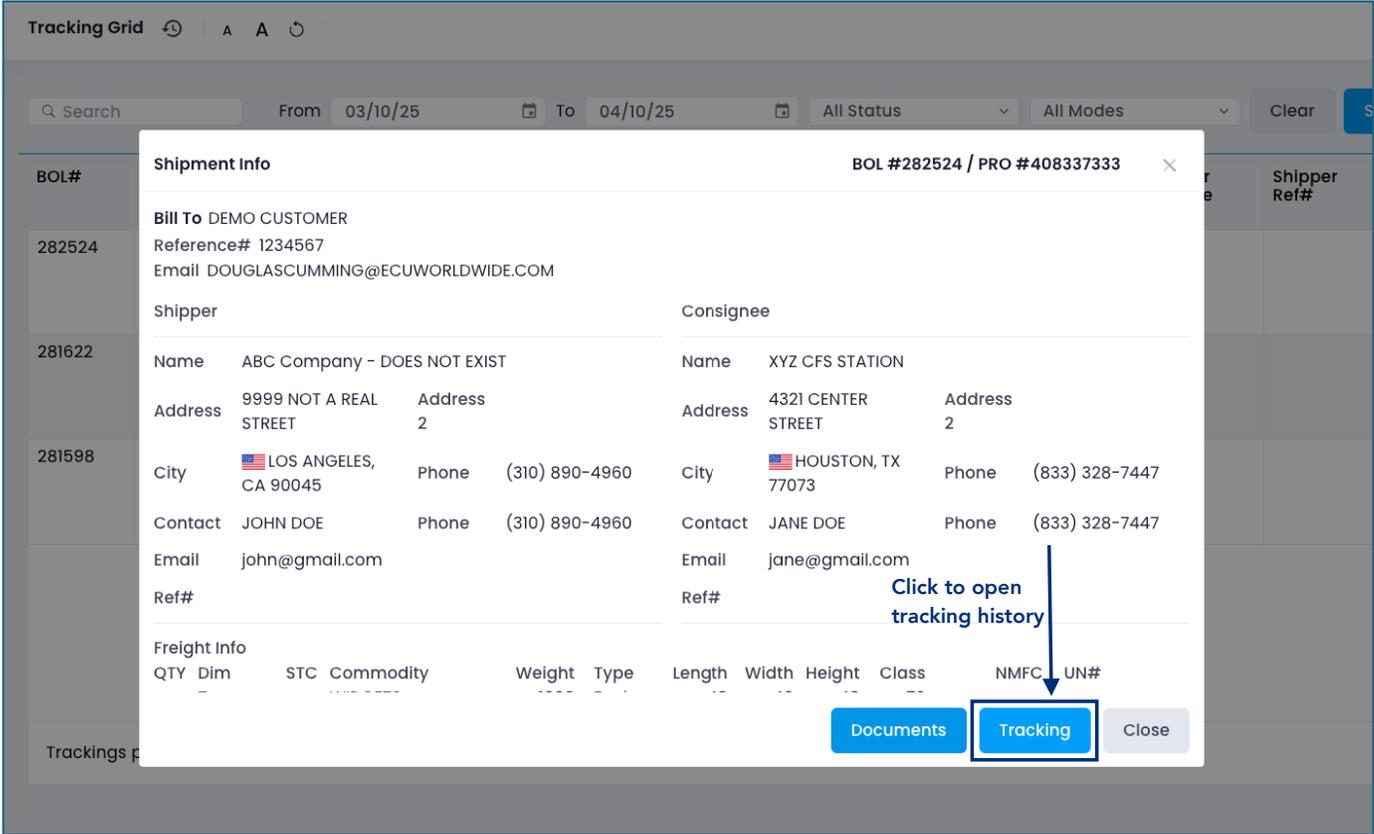
Track Shipments Online

Select "Tracking" from the side menu to view tracking information



The screenshot shows the ECU Tracking Grid interface. On the left is a dark sidebar with navigation options: Home, Quote, Book, Tracking (highlighted with a blue box and an arrow), Invoices, Reports, and Lookups. Below the sidebar is contact information for ECU Trucking Inc. The main area displays a table of shipments with columns for BOL#, Mode, Created, Est. PU, Est. DEL, Act. PU, Act. DEL, Shipper Name, Shipper City, Shipper State, Shipper Zipcode, Shipper Ref#, Consignee Name, and Cc De. Three shipments are listed, all with Mode 'LTL' and Shipper 'ABC Company - DOES NOT EXIST'. The first shipment has BOL# 282524 and is highlighted in blue. At the bottom, it says 'Trackings per page: 25 trackings - 1-3 of 3'.

Double click any shipment to view details and click "Tracking" for more information.



The screenshot shows the ECU Tracking Grid interface with a 'Shipment Info' modal open for BOL #282524 / PRO #408337333. The modal contains the following information:

- Bill To:** DEMO CUSTOMER, Reference# 1234567, Email DOUGLASCUMMING@ECUWORLDWIDE.COM
- Shipper:**
 - Name: ABC Company - DOES NOT EXIST
 - Address: 9999 NOT A REAL STREET
 - City: LOS ANGELES, CA 90045
 - Phone: (310) 890-4960
 - Contact: JOHN DOE, Email john@gmail.com
 - Ref#:
- Consignee:**
 - Name: XYZ CFS STATION
 - Address: 4321 CENTER STREET 2
 - City: HOUSTON, TX 77073
 - Phone: (833) 328-7447
 - Contact: JANE DOE, Email jane@gmail.com
 - Ref#:
- Freight Info:**

QTY	Dim	STC	Commodity	Weight	Type	Length	Width	Height	Class	NMFC	UN#

At the bottom of the modal are three buttons: Documents, Tracking (highlighted with a blue box and an arrow), and Close. A blue arrow points from the text 'Click to open tracking history' to the Tracking button.

All shipment information saved with timestamps and dates

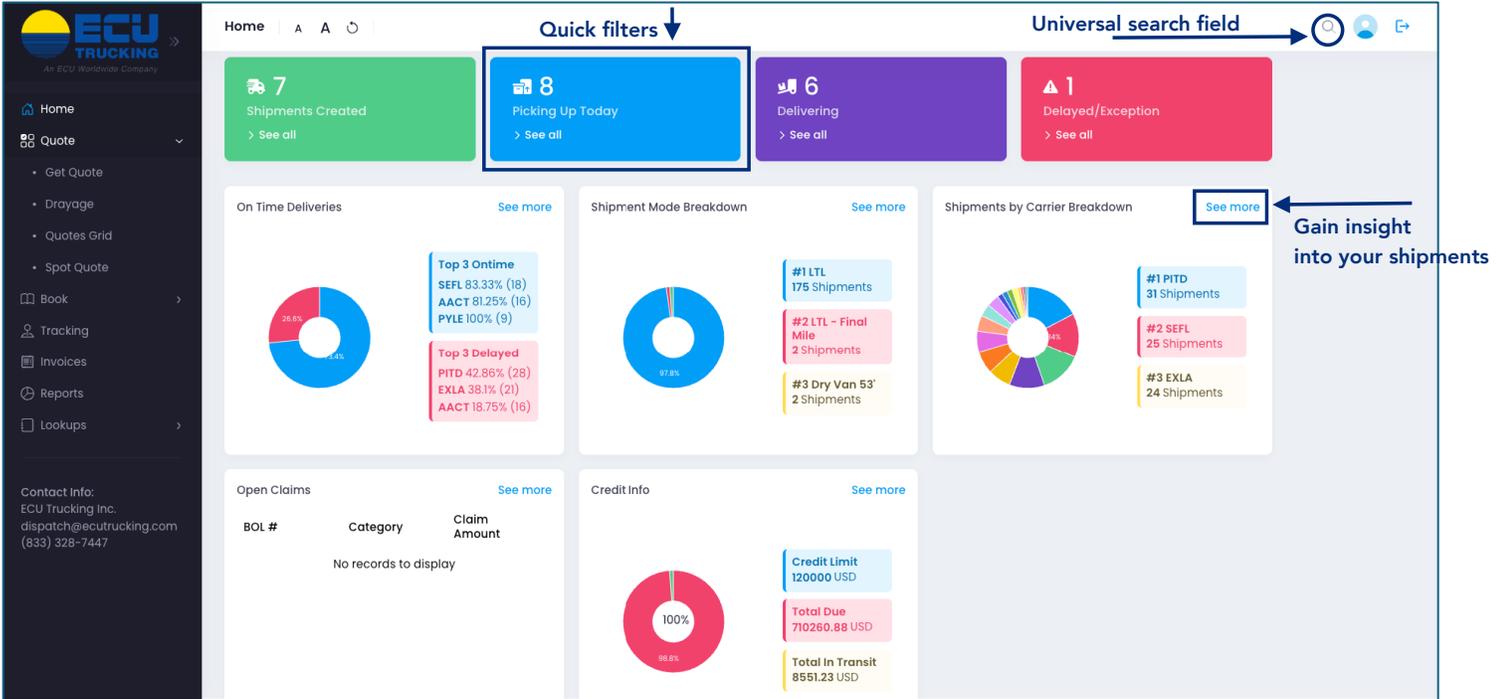
Tracking History
BOL #1612120004944 – PRO# 429418043
✕

Date	Code	Remarks
4/7/2025	SHC	Shipment has been created
4/7/2025	NOTE	Electronic dispatch confirmed - Pickup number: WKX7123
4/7/2025	DIS	Shipment has been set as dispatched
4/8/2025	TRAN	PENSACOLA DOCK, At origin: PENSACOLAPENSACOLA Dock
4/8/2025	TRAN	DISPATCHED TO BATON ROUGE;TRAILER: 288479F;ETA: 04/09/2025 12:19 AM, Enroute to BATON ROUGEEnroute to BATON ROUGE
4/9/2025	TRAN	DISPATCHED TO NEW ORLEANS;TRAILER: 289170F;ETA: 04/09/2025 06:53 AM, Enroute to NEW ORLEANSEnroute to NEW ORLEANS
4/9/2025	TRAN	AT SEFL DESTINATION FACILITY, NEW ORLEANS At SEFL destination facility
4/9/2025	OFD	OUT FOR DELIVERY 04/09/2025 09:50 AM;EST DELIVERY TIME 12:17PM TO 02:17PM, NEW ORLEANS Out for Delivery 04/09/2025 09:50 AM Est Delivery Time 12:17PM to 02:17PM
4/9/2025	DLV	Signed by Tamara 04/09/25 14:24
4/9/2025	RINV	
4/9/2025	INVD	Invoice #277073 was created for this shipment

Close Refresh Tracking

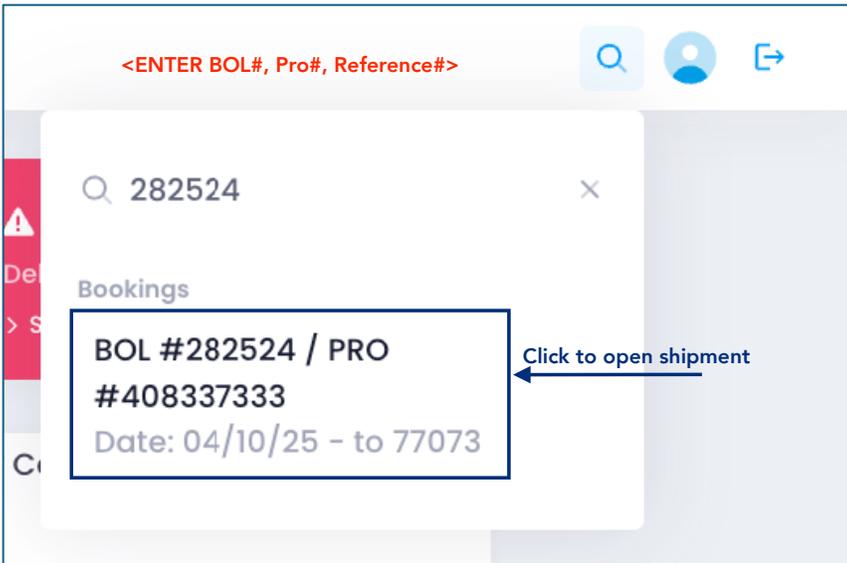
Understanding the Dashboard

Take advantage of all the new features available



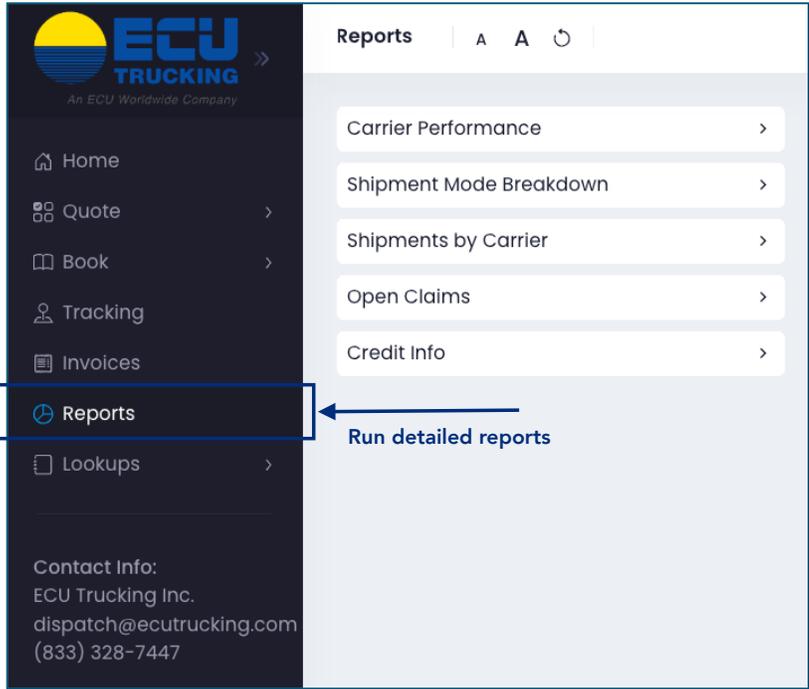
The dashboard features a sidebar on the left with navigation options: Home, Quote, Get Quote, Drayage, Quotes Grid, Spot Quote, Book, Tracking, Invoices, Reports, and Lookups. The main content area includes a top navigation bar with 'Home', 'Quick filters', and a 'Universal search field'. Below this are four summary cards: '7 Shipments Created', '8 Picking Up Today', '6 Delivering', and '1 Delayed/Exception'. The dashboard is divided into several data visualization sections: 'On Time Deliveries' (donut chart showing 76.6% on time, 23.4% delayed), 'Top 3 Ontime' (SEFL 83.33%, AACT 81.25%, PYLE 100%), 'Top 3 Delayed' (PITD 42.86%, EXLA 38.1%, AACT 18.75%), 'Shipment Mode Breakdown' (donut chart showing 97.8% LTL), 'Top 3 LTL' (LTL 175 Shipments, Final Mile 2 Shipments, Dry Van 53' 2 Shipments), 'Shipments by Carrier Breakdown' (donut chart showing 41% PITD), 'Top 3 PITD' (PITD 31 Shipments, SEFL 25 Shipments, EXLA 24 Shipments), 'Open Claims' (table with columns BOL #, Category, Claim Amount; note: No records to display), and 'Credit Info' (donut chart showing 100% credit limit usage, Credit Limit 120000 USD, Total Due 710260.88 USD, Total In Transit 8551.23 USD). Annotations include a box around the '8 Picking Up Today' card, an arrow pointing to the 'Universal search field', and an arrow pointing to the 'See more' link in the 'Shipments by Carrier Breakdown' section with the text 'Gain insight into your shipments'.

Universal search field: Enter BOL#, Pro#, Reference Numbers to search for a shipment.



The search field is shown with the placeholder text '<ENTER BOL#, Pro#, Reference#>'. A search for '282524' has been performed, resulting in a 'Bookings' section. A specific booking is highlighted with a box and an arrow pointing to it with the text 'Click to open shipment'. The booking details are: 'BOL #282524 / PRO #408337333' and 'Date: 04/10/25 - to 77073'.

Run Reports



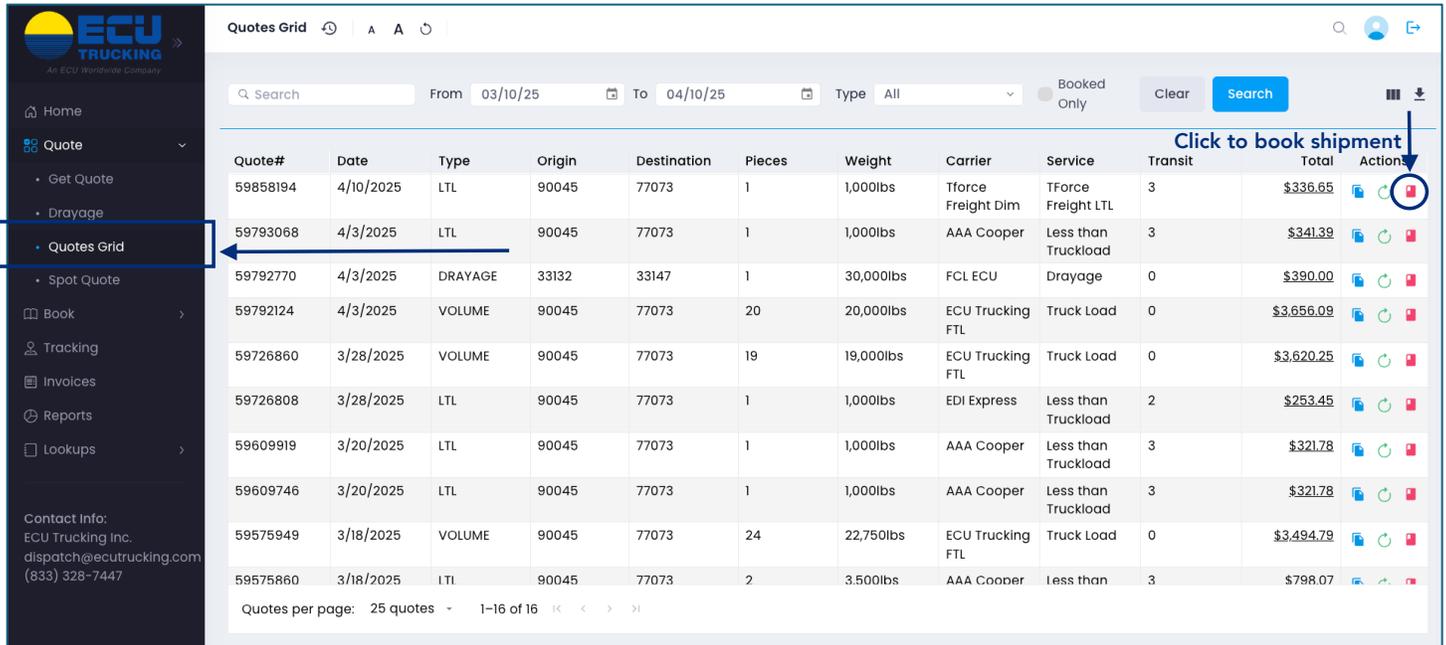
Reports | A A ↻

- Carrier Performance >
- Shipment Mode Breakdown >
- Shipments by Carrier >
- Open Claims >
- Credit Info >

Run detailed reports

Contact Info:
ECU Trucking Inc.
dispatch@ecutrucking.com
(833) 328-7447

Quotes Grid stores all saved quotes which can be processed directly into a booking.



Quotes Grid | A A ↻

Q Search From 03/10/25 To 04/10/25 Type All Booked Only Clear Search

Quote#	Date	Type	Origin	Destination	Pieces	Weight	Carrier	Service	Transit	Total	Actions
59858194	4/10/2025	LTL	90045	77073	1	1,000lbs	Tforce Freight Dim	TForce Freight LTL	3	\$336.65	Click to book shipment
59793068	4/3/2025	LTL	90045	77073	1	1,000lbs	AAA Cooper	Less than Truckload	3	\$341.39	
59792770	4/3/2025	DRAYAGE	33132	33147	1	30,000lbs	FCL ECU	Drayage	0	\$390.00	
59792124	4/3/2025	VOLUME	90045	77073	20	20,000lbs	ECU Trucking FTL	Truck Load	0	\$3,656.09	
59726860	3/28/2025	VOLUME	90045	77073	19	19,000lbs	ECU Trucking FTL	Truck Load	0	\$3,620.25	
59726808	3/28/2025	LTL	90045	77073	1	1,000lbs	EDI Express	Less than Truckload	2	\$253.45	
59609919	3/20/2025	LTL	90045	77073	1	1,000lbs	AAA Cooper	Less than Truckload	3	\$321.78	
59609746	3/20/2025	LTL	90045	77073	1	1,000lbs	AAA Cooper	Less than Truckload	3	\$321.78	
59575949	3/18/2025	VOLUME	90045	77073	24	22,750lbs	ECU Trucking FTL	Truck Load	0	\$3,494.79	
59575860	3/18/2025	LTL	90045	77073	2	3,500lbs	AAA Cooper	Less than	3	\$798.07	

Quotes per page: 25 quotes - 1-16 of 16

Frequently Asked Questions

1. How can I avoid extra charges on my shipment?

Most Common Reasons for Extra Charges on LTL Shipments:

Bill of Lading (BOL)

It is your responsibility to send the ECU Trucking system generated BOL to your shipper prior to pickup. For standard pickups, truck drivers will not have the BOL when they arrive. If another BOL is used, extra charges may apply.

Re-weigh

If the weight of your shipment is found to be more than what was booked, extra charges may apply. You should always use actual weight when quoting.

Density Change

If the density of your shipment is found to be different than what was booked, extra charges (or an inspection fee) may apply. Always confirm the most accurate weight and dims prior to quoting.

Limited Access

An adjustment may be applied if the pickup or drop off location has limited access. Limited access locations include camps, churches/temples, educational facilities, grounds of an airport, construction sites, fairs and carnivals, storage units, military bases, mine sites, some government facilities, schools, businesses located outside city limits, rural locations and farms. Limited access may also include commercial businesses not open to the walk-in public or where an employee is not available to assist with loading or unloading.

Detention/Waiting Time

These are fees assessed by carriers when a driver is detained at a pickup or delivery location beyond a predefined free time period. This could be due to reasons like documentation issues, not having an appointment, or the shipper/receiver not being ready.

Attempt/Missed Trip

These are charges that a carrier may impose if they attempt to make a pickup or delivery and are unable to do so due to reasons such as the absence of the shipper or receiver, lack of proper documentation, or cargo not being ready for transport.

2. What should you expect in regard to final freight charges?

ECU Trucking performs a freight bill audit once after pickup and again 1-2 business days after delivery. If additional charges apply to your shipment, we will communicate those to you during this time. Please wait to invoice your customer until you have received your final invoice from ECU Trucking.

3. What should I know about my transit time?

Transit times are always estimated and are listed in terms of business days not including the day of pickup, weekends, or holidays. For example, if you are selecting a 3-day transit and the freight picks up on a Wednesday, estimated delivery would be the following Monday, Thursday, Friday, & Monday count as days 1, 2, & 3.

4. Can I upgrade to Guaranteed Service?

Yes. Please use the "Guaranteed Only" filter button at the top of the carrier choices to only display carriers that offer guaranteed service for that lane. If you ever have any questions about delivery dates or expedited service, please contact customersupport@ecutrucking.com and we can help you.

5. What should I know if my shipment is picking/delivering to a Trade Show?

Please contact our quotes team via email at quotes@ecutrucking.com for shipments picking up or delivering to a Trade Show.

6. How can I track my shipment?

Login to your account at www.ecutrucking.com and click "Track" at the top of your Dashboard.

7. How can I help ensure a same day pickup?

For standard pickups at a normal business with a dock, our LTL carriers typically need a 2-4 hour window from the time you place your order. Pickups at CFS Stations and Airlines require a minimum of 24 hours notice. Please note, same day pickups are not guaranteed. If you have any questions, please contact dispatch@ecutrucking.com.

8. Will accessorial services affect my transit time?

Possibly yes. Services such as lift gate, appointment prior to delivery, residential pickup/delivery may require additional time and preparation from the carrier and/or shipper/consignee.

Contact Information

Quotes: quotes@ecutrucking.com
(833) 328-7447 Ext. 1606

LTL Dispatch Team
dispatch@ecutrucking.com
(833) 328-7447

LTL Customer Support Team
customersupport@ecutrucking.com
(833) 328-7447

Drayage Quotes
drayage@ecutrucking.com
(833) 328-7447 Ext. 1609

Full Truckload Team
truckload@ecutrucking.com
(833) 328-7447 Ext. 1635

Accounting
receivables@ecutrucking.com
(833) 328-7447 Ext. 1268

Escalation Contacts

Susana Osorio – Sales Director, sosorio@ecutrucking.com
(833) 328-7447 Ext. 1615

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(310) 890-4960